

August 15, 2022

Dear Wake Tech Dental Hygiene Clinic Patient:

We hope this letter finds you and your family in good health. Our community has been through a lot during the pandemic and revisions to our protocol continually evolve. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our Dental Hygiene Clinic and College and you may have seen this during your visits to our clinic. Our infection control processes occur so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our clinic to keep patients, students and staff safe.

Our clinic follows infection control recommendations made by the American Dental Hygienists' Association (ADHA), American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), the Occupational Safety and Health Administration (OSHA), Statewide Program for Infection Control and Epidemiology (SPICE) here in North Carolina, and Organization for Safety, Asepsis and Prevention (OSAP). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients, students and staff. For example:

- Our clinic will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you arrive to the campus.
- We have hand sanitizer that we will ask you to use when you enter the reception area. We may have you wash your hands as you enter the clinic operatory before being seated.
- Our reception area does not offer magazines, brochures, children's toys and so forth, since those items are difficult to clean and disinfect.
- You will be required to wear a mask to enter the clinic floor – please bring one with you. If it is needed to enter the building, a sign will be on the door to the building. While restrictions are lifted, the mask is only needed to walk through the clinic to the unit where you will be seated.

We look forward to seeing you and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our clinic. To make an appointment, please call our office at 919-747-0126 or send an e-mail to [dhclinic@waketech.edu](mailto:dhclinic@waketech.edu).

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

*Wake Tech Dental Hygiene Clinic*