

REPORT CARD

STUDY YEAR 2004-2005



WAKE TECHNICAL COMMUNITY COLLEGE

Planning and Research Department

September 2006

This publication is Wake Technical Community College's report card on the college's performance in meeting these prescribed twelve standards Critical Success Factor established by the state.

INTRODUCTION

In 1999, the North Carolina State Board of Community Colleges and the North Carolina General Assembly adopted a set of twelve performance measures. Beginning with the 2000-2001 academic year these twelve performance standards will be used to measure the accountability level of each of the fifty-eight institutions in the North Carolina Community College System (NCCCS) and a portion (two percent) of their operating budgets (58 community colleges) will be directly linked to six (measures one through five are permanently set by the General Assembly, the sixth measure is identified by each college) of these benchmark measures (Progress of Basic Skills Students; Passing Rates for Licensure and Certification Examinations; Goal Completion of Program Completers; Employment Status of Graduates; Performance of College Transfer Students; and Employer Satisfaction with Graduates).

- 1. Progress of Basic Skills Students*
- 2. Passing Rates for Licensure and Certification Examinations*
- 3. Goal Completion of Program Completers*
- 4. Employment Status of Graduates*
- 5. Performance of College Transfer Students*
- 6. Developmental Course Passing Rates*
- 7. Success of Developmental Students in College Level Courses*
- 8. Satisfaction of Program Completers and Non-Completers*
- 9. Curriculum Student Retention and Graduation*
- 10. Employer Satisfaction with Graduates*
- 11. Client Satisfaction with Customized Training*
- 12. Program Unduplicated Headcount Enrollment*

Wake Technical Community College has adopted a new goal matrix which is identical to the Critical Success Factors matrix developed for the North Carolina Community College System. The first goal in the matrix (Core Indicators of Student Success) encompasses the twelve performance standards established by the North Carolina General Assembly. The next four goals (Workforce Development; Diverse Populations Learning Needs; Resources; and Technology) were specifically established to gauge the System's progress in meeting the objectives in the North Carolina Community College System's Strategic Plan. The specific data related to these goals will be released in the Critical Success Factor Report 2006 published by the North Carolina Community College System's office.

Goal 1 Core Indicators of Student Success

1. Progress of Basic Skills Students

Description/definition: Basic skills students include all adult literacy students. The percentage of students who progress is based on three measures: (1) progressing within level, (2) completing the level entered or a predetermined goal and (3) completing the level entered and advancing to a higher level.

Methodology and data source: The indicator measures the progress of basic skills students through the basic skills program. All of the data on literacy students are entered at the college level. Data on the progression of students through the basic skills programs are collected and analyzed using the Literacy Education Information System (LEIS) at the North Carolina Community College System Office.

Standard: A fixed standard of 75%. This measure is a required performance funding measure.

Rationale: The standard is based on data from the last five years for the system.

WAKE TECH DATA:

Wake Tech basic skills students are progressing at 81%. Wake Tech served 7,807 in its Literacy Program in 2004-2005.

2. Passing Rates for Licensure and Certification Examinations

Description/definition: The percentage of first-time test-takers from community college graduates passing an examination required for North Carolina licensure or certification prior to practicing the profession. A licensure requirement for an occupation is one that is required by state statute for an individual to work in that occupation. Certification is generally voluntary but may be required by employers or an outside accrediting agency. Purely voluntary examinations will not be reported.

Methodology and data source: The examination pass rates for each college are reported on a program by program basis. The pass rate for a particular college program will be calculated by dividing the number of first-time test-takers passing the examination by the number of first-time test-takers sitting for the examination. Data are collected by the Planning and Research section of the North Carolina Community Colleges System Office

from the agencies issuing the license or certification. The data are collected and analyzed during the fall and reported in the spring.

PROGRESS OF BASIC SKILLS STUDENTS, 2004-2005

INSTITUTION	SYSTEM FTE	TOTAL SERVED IN LITERACY	COMPLETED A LEVEL	PROGRESSING TO BASIC LEVEL	MOVED TO A HIGHER LEVEL	LETT NON-COMPLETED	COMPLETE PROGRAM MEASURE
Alamance CC	5,709	5,075	9%	60%	22%	10%	80%
Asheville-Buncombe TEC	5,576	5,309	7%	47%	20%	20%	80%
Beaufort County CC	1,077	1,077	7%	47%	20%	20%	80%
Bladen CC	1,452	671	15%	60%	22%	17%	87%
Blue Ridge CC	2,722	1,739	17%	57%	18%	10%	84%
Brunswick CC	1,332	954	7%	67%	20%	7%	91%
Caldwell CC & TS	3,044	2,247	12%	60%	14%	12%	87%
Cape Fear CC	6,009	3,201	7%	52%	22%	22%	80%
Carter CC	1,718	854	12%	69%	21%	22%	80%
Catawba Valley CC	4,404	3,201	12%	61%	14%	17%	80%
Central Carolina CC	3,215	4,034	12%	61%	17%	4%	91%
Central Piedmont CC	12,304	11,004	10%	67%	20%	2%	91%
Cleveland CC	2,780	675	14%	67%	27%	14%	80%
Central Carolina CC	6,228	4,214	7%	50%	17%	17%	80%
College of The Albemarle	1,141	2,761	15%	60%	19%	2%	91%
Crowder CC	2,826	1,668	7%	57%	22%	17%	87%
Davidson County CC	3,474	3,024	12%	47%	15%	17%	80%
Durham TEC	8,717	4,364	7%	47%	15%	17%	80%
Edgemont CC	1,415	1,979	7%	47%	15%	17%	80%
Fayetteville TEC	10,079	6,540	7%	57%	18%	10%	80%
Farmville TEC	6,209	3,252	7%	57%	20%	17%	80%
Green College	4,494	2,621	10%	50%	16%	4%	91%
Guilford TEC	8,275	5,678	6%	60%	27%	2%	91%
Hatteras CC	1,726	1,257	6%	47%	22%	21%	80%
Haywood CC	1,762	886	7%	47%	24%	21%	80%
Irishman CC	2,146	1,470	7%	60%	27%	12%	87%
Jones Spring CC	1,412	881	12%	57%	17%	17%	80%
Johnston CC	3,798	1,691	17%	57%	17%	2%	91%
Lenoir CC	3,103	2,156	7%	57%	17%	2%	91%
Martin CC	1,127	801	7%	57%	17%	6%	80%
Mayfield CC	1,067	1,121	14%	67%	17%	6%	91%
McDowell TEC	1,300	969	7%	60%	22%	17%	80%
Michell CC	2,011	2,522	12%	67%	16%	2%	91%
Montgomery CC	829	341	7%	57%	20%	10%	80%
Onslow CC	2,079	1,799	7%	50%	17%	10%	80%
Pamlico CC	528	331	6%	52%	16%	2%	91%
Piedmont CC	2,154	1,067	12%	64%	16%	2%	91%
Pitt CC	5,363	2,843	6%	54%	19%	2%	91%
Rockingham CC	2,712	2,041	7%	67%	17%	6%	80%
Richmond CC	1,877	1,844	12%	60%	17%	6%	80%
Rutherford-Chowan CC	984	740	14%	67%	17%	1%	91%
Robeson CC	3,014	2,870	7%	57%	17%	2%	91%
Rockingham CC	2,103	1,670	6%	57%	16%	2%	91%
Rowan-Cabarrus CC	3,679	3,457	10%	67%	22%	2%	91%
Sampson CC	1,780	1,134	12%	60%	22%	2%	91%
Sandhills CC	3,050	1,671	10%	67%	16%	2%	91%
South Piedmont CC	2,034	2,228	10%	60%	17%	2%	91%
Southwestern CC	2,417	1,675	10%	60%	22%	6%	80%
Southwestern CC	2,179	1,675	6%	50%	16%	2%	91%
Stony CC	1,125	1,007	12%	57%	16%	1%	91%
Stony CC	3,079	1,674	6%	67%	16%	2%	91%
Tar-Heel CC	1,106	412	12%	60%	22%	2%	91%
Vance-Granville CC	8,771	2,679	10%	67%	17%	2%	91%
Wake TEC	10,377	7,807	6%	60%	16%	2%	91%
Wayne CC	3,124	1,007	14%	60%	16%	2%	91%
Western Piedmont CC	2,030	2,028	6%	50%	16%	2%	91%
Wilkes CC	2,941	1,666	7%	57%	16%	2%	91%
Wilkes TEC	2,220	1,829	6%	60%	16%	2%	91%
System Totals	194,221	140,019	6%	60%	17%	2%	91%

Source: L&L Data Warehouse

AGGREGATE INSTITUTIONAL PASSING RATE AND NUMBER OF EXAMS WITH A PASSING RATE < 70%

INSTITUTION	TOTAL FTE	TOTAL NUMBER OF TEST TAKERS	TOTAL NUMBER PASSING	AGGREGATE INSTITUTIONAL PASSING RATE	NUMBER OF EXAMS WITH A PASSING RATE < 70%
Alamance CC	3,709	146	119	82%	1
Asheville-Buncombe TCC	5,576	329	320	97%	0
Beaufort County CC	1,837	86	70	81%	2
Bladen CC	1,452	35	35	100%	0
Blue Ridge CC	2,322	127	117	92%	0
Brunswick CC	1,332	149	97	65%	1
Caldwell CC & TI	3,644	217	184	85%	1
Cape Fear CC	6,699	219	159	73%	0
Carteret CC	1,718	180	123	68%	3
Catawba Valley CC	4,454	167	143	86%	0
Central Carolina CC	5,115	202	180	89%	0
Central Piedmont CC	12,304	422	383	91%	0
Cleveland CC	2,700	165	137	83%	1
Coastal Carolina CC	4,238	202	180	89%	0
College of The Albemarle	2,141	138	110	80%	2
Craven CC	2,816	124	108	87%	1
Davidson County CC	3,474	173	158	91%	1
Durham TCC	4,517	340	281	83%	1
Edgecombe CC	2,453	35	33	94%	0
Fayetteville TCC	10,078	212	181	85%	0
Forsyth TCC	6,299	257	229	89%	1
Gaston College	4,494	192	173	90%	0
Guilford TCC	8,273	330	298	90%	0
Halifax CC	1,726	29	28	97%	0
Haywood CC	1,792	34	21	62%	1
Isothermal CC	2,146	61	52	85%	0
James Sprunt CC	1,352	55	52	95%	0
Johnston CC	3,598	191	173	91%	1
Lenoir CC	3,103	81	66	81%	0
Martin CC	1,127	69	45	65%	1
Mayland CC	1,607	81	58	72%	2
McDowell TCC	1,300	67	54	81%	1
Mitchell CC	2,211	153	127	83%	1
Montgomery CC	829	50	35	70%	1
Nash CC	2,359	97	77	79%	1
Pamlico CC	528	*	*	*	*
Piedmont CC	2,356	32	21	66%	1
Pitt CC	5,363	207	173	84%	1
Randolph CC	2,512	129	101	78%	1
Richmond CC	1,957	37	29	78%	0
Roanoke-Chowan CC	994	51	44	86%	1
Robeson CC	3,514	142	111	78%	2
Rockingham CC	2,103	99	89	90%	0
Rowan-Cabarrus CC	5,478	363	313	86%	0
Sampson CC	1,760	102	88	86%	1
Sandhills CC	3,550	256	146	57%	0
South Piedmont CC	2,034	122	108	89%	2
Southeastern CC	2,417	124	100	81%	2
Southwestern CC	2,179	137	117	85%	1
Stanly CC	2,125	109	100	92%	0
Starr CC	3,079	239	220	92%	1
Tri-County CC	1,106	87	71	82%	1
Vance-Granville CC	4,371	210	183	87%	1
Wake TCC	10,377	406	387	95%	1
Wayne CC	3,524	129	118	91%	0
Western Piedmont CC	2,930	134	113	84%	1
Wilkes CC	2,961	81	60	74%	2
Wilson TCC	2,220	90	84	93%	0
System Totals	194,235	8,701	7,382	85%	

*Number too small to report without violating students' privacy.

Standard: An aggregate institutional passing rate of 80% is required for all first-time takers of licensure/certification examinations, plus no passing rate must fall below 70% for any single examination. This measure is a required performance funding measure.

WAKE TECH DATA:

Wake Tech passing rate on licensure and certification exams: 2004-2005

CURRICULUM	NUMBER TESTED	PERCENT PASSED
BLET	75	95%
Emergency Medical Science		
EMT	126	94%
EMT-I	29	86%
EMT-P	14	93%
Nursing	101	91%
Nursing Assisting	379	100%
Dental Assisting	11	100%
Dental Hygiene	16	100%
Medical Assisting	22	81.8%
Medical Laboratory Technology		
American Society for Clinical Pathology	11	100%
National Certification Agency For Lab Personnel	5	100%
Phlebotomy		
American Society for Clinical Pathology	8	87.5%
National Certification Agency for Laboratory Personnel	2	100%
Radiography Technology	24	100%
Real Estate Sales	61	67%

3. Goal Completion of Program Completers

Description/ definition: The proportion of graduates of certificate, diploma, and degree programs who report that their primary goal in attending has been met.

Methodology and data source: The data are collected by survey, with each college using a standard set of questions. A response rate of 50% is suggested, and a minimum of 15 respondents will be required to report the data at the institutional level.

Standard: 95% of program completers will report goal completion. This measure is a required performance funding measure.

PERCENT OF COMPLETERS WHO REPORT MEETING THEIR GOAL FOR ATTENDING A COMMUNITY COLLEGE, 2004-2005

INSTITUTION	TOTAL FTE	NUMBER OF RESPONSES	PERCENT COMPLETED GOAL
Alamance CC	3,709	261	100%
Asheville-Buncombe TCC	5,576	430	100%
Beaufort County CC	1,837	175	99%
Bladen CC	1,452	75	100%
Blue Ridge CC	2,322	154	99%
Brunswick CC	1,332	196	100%
Caldwell CC & TI	3,644	232	100%
Cape Fear CC	6,699	484	99%
Carteret CC	1,718	144	99%
Catawba Valley CC	4,454	721	99%
Central Carolina CC	5,115	326	99%
Central Piedmont CC	12,304	458	98%
Cleveland CC	2,700	307	98%
Coastal Carolina CC	4,238	648	100%
College of The Albemarle	2,141	213	98%
Craven CC	2,816	127	98%
Davidson County CC	3,474	248	99%
Durham TCC	4,517	235	100%
Edgecombe CC	2,453	128	99%
Fayetteville TCC	10,078	655	100%
Forsyth TCC	6,299	555	100%
Gaston College	4,494	560	100%
Guilford TCC	8,273	687	99%
Halifax CC	1,726	126	99%
Haywood CC	1,792	141	98%
Isothermal CC	2,146	176	99%
James Sprunt CC	1,352	155	99%
Johnston CC	3,598	163	100%
Lenoir CC	3,103	216	99%
Martin CC	1,127	61	97%
Mayland CC	1,607	146	100%
McDowell TCC	1,300	132	100%
Mitchell CC	2,211	193	99%
Montgomery CC	829	87	99%
Nash CC	2,359	116	99%
Pamlico CC	528	42	100%
Piedmont CC	2,356	112	100%
Pitt CC	5,363	319	99%
Randolph CC	2,512	105	96%
Richmond CC	1,957	236	100%
Roanoke-Chowan CC	994	114	100%
Robeson CC	3,514	188	100%
Rockingham CC	2,103	229	99%
Rowan-Cabarrus CC	5,478	418	100%
Sampson CC	1,760	125	100%
Sandhills CC	3,550	433	99%
South Piedmont	2,034	22	100%
Southeastern CC	2,417	190	99%
Southwestern CC	2,179	155	99%
Stanly CC	2,125	276	97%
Surry CC	3,079	288	100%
Tri-County CC	1,106	108	100%
Vance-Granville CC	4,371	270	100%
Wake TCC	10,377	635	99%
Wayne CC	3,524	343	99%
Western Piedmont CC	2,930	325	99%
Wilkes CC	2,961	260	100%
Wilson TCC	2,220	243	100%
System Totals	194,235	15,167	99%

WAKE TECH DATA: 99% of Wake Tech program completers (635 surveys returned) reported goal completion (2004-2005)

4. Employment Status of Graduates

Description/definition: The proportion of identified community college completers who are employed within one year of last attendance.

Methodology and data sources: With the North Carolina Common Follow-up System (CFS), we are now able to accurately track students' employment status after they leave the colleges.

The common Follow-up System (CFS) is a cooperative venture of the participating state agencies under the auspices of the North Carolina State Occupational Information Coordinating Committee (NC SOICC). The CFS provides a highly efficient and cost effective method for collecting follow-up information for education, employment, and training program participants statewide. CFS is maintained by the Employment Security Commission (ESC).

Each year the agencies involved in the CFS submit unit record data on participants to the ESC. Among the agencies included in this process are the public high schools, community colleges, and the four-year public universities. Each agency's database containing information on employment, employer, quarterly wages, receipt of unemployment benefits, and participation in other agencies' programs is returned to each submitting agency. The database each agency receives is limited to the participants that the agency submits for the data match. This is to say, the database received by community colleges has information only on community college students.

Once the CFS data base is received, it is matched against the Curriculum Student Progress Information System (CSPIS) database and the following year curriculum student registration database. This matching is conducted to determine demographic characteristics of the participants, such as students' completion status at the end of the academic year and whether they re-enroll the following year. Students who obtain an associate degree, certificate, or diploma in the year given and do not re-enroll in any of the colleges the following year are defined as "exit completers."

Standard: 95% is the standard. The percentage will be corrected for the average annual unemployment rate in the service area of each college in the following way: compute the difference between the state's average annual unemployment rate and that of the service area and divide by 2. This amount will be deducted from (for colleges with unemployment rates **higher** than the state average) or added to (for colleges with unemployment rates **lower** than the state average) the 90 percent. This measure is a required performance funding measure.

PERCENT OF COMPLETERS WHO REPORT MEETING THEIR GOAL FOR ATTENDING A COMMUNITY COLLEGE, 2004-2005

INSTITUTION	TOTAL FTE	NUMBER OF RESPONSES	PERCENT COMPLETED GOAL
Alamance CC	3,709	261	100%
Asheville-Buncombe TCC	5,576	430	100%
Beaufort County CC	1,837	175	99%
Bladen CC	1,452	75	100%
Blue Ridge CC	2,322	154	99%
Brunswick CC	1,332	196	100%
Caldwell CC & TI	3,644	232	100%
Cape Fear CC	6,699	484	99%
Carteret CC	1,718	144	99%
Catawba Valley CC	4,454	721	99%
Central Carolina CC	5,115	326	99%
Central Piedmont CC	12,304	458	98%
Cleveland CC	2,700	307	98%
Coastal Carolina CC	4,238	648	100%
College of The Albemarle	2,141	213	98%
Craven CC	2,816	127	98%
Davidson County CC	3,474	248	99%
Durham TCC	4,517	235	100%
Edgecombe CC	2,453	128	99%
Fayetteville TCC	10,078	655	100%
Forsyth TCC	6,299	555	100%
Gaston College	4,494	360	100%
Guilford TCC	8,273	687	99%
Halifax CC	1,726	126	99%
Haywood CC	1,792	141	98%
Isothermal CC	2,146	176	99%
James Sprunt CC	1,352	155	99%
Johnston CC	3,598	163	100%
Lenoir CC	3,103	216	99%
Martin CC	1,127	61	97%
Mayland CC	1,607	146	100%
McDowell TCC	1,300	132	100%
Mitchell CC	2,211	193	99%
Montgomery CC	829	87	99%
Nash CC	2,359	116	99%
Pamlico CC	528	42	100%
Piedmont CC	2,356	112	100%
Pitt CC	5,363	319	99%
Randolph CC	2,512	105	96%
Richmond CC	1,957	236	100%
Roanoke-Chowan CC	994	114	100%
Robeson CC	3,514	188	100%
Rockingham CC	2,103	229	99%
Rowan-Cabarrus CC	5,478	418	100%
Sampson CC	1,760	125	100%
Sandhills CC	3,550	433	99%
South Piedmont	2,034	22	100%
Southeastern CC	2,417	190	99%
Southwestern CC	2,179	155	99%
Stanly CC	2,125	276	97%
Surry CC	3,079	288	100%
Tri-County CC	1,106	108	100%
Vance-Granville CC	4,371	270	100%
Wake TCC	10,377	635	99%
Wayne CC	3,524	343	99%
Western Piedmont CC	2,930	325	99%
Wilkes CC	2,961	260	100%
Wilson TCC	2,220	243	100%
System Totals	194,235	15,167	99%

WAKE TECH DATA: 99.44% of 2003-2004 Wake Tech Graduates were employed within one year of graduating

5. Performance of College Transfer Students

Description/definition: College transfer programs provide educational experiences that will enable transfer students to make the transition to a baccalaureate program and perform as well as the students who enroll as first-time freshmen at universities. The purpose of this measure is to compare the performance of community college associate degree students who transfer to public North Carolina universities with students native to the four-year institution.

Methodology and data source: The cohorts consist of college transfer students entering the public universities each fall. One cohort analysis compares the performance of college transfer degree recipients (AA, AS, AFA) at the end of two semesters at the public university to the performance of native juniors. The other cohort analysis compares the performance of college transfer students completing at least 24 hours or more but not completing the degree at a community college to the performance of native sophomores. The two cohorts will be combined for this analysis. There must be at least ten students for a community college to have this measure reported for accountability purposes. Performance data on students who transfer to a four-year institution are provided by the University of North Carolina General Administration and include only those students who transferred to one of the 16 constituent institutions of the UNC System. No data are available from the private colleges and universities in North Carolina.

Standard: Performance of community college transfer students will be equivalent to the performance of native UNC sophomores and juniors: 87.1 percent of the community college transfer students identified in the two cohorts will have a GPA greater than or equal to 2.0 after two semesters at a UNC institution. This measure is a required performance funding measure.

Rationale: For students who completed an AA, AS, or AFA degree in 2003-2004 and transferred to a UNC institution within one year, 89.4 percent had a GPA equal to or greater than 2.0 after two semesters at a university. For those students who completed 24 or more semester hours in community colleges and transferred to a UNC institution, 83.3 percent had a GPA equal to or greater than 2.0 after two semesters at a university. When the data for both groups are combined, 85.5 percent of the transfers had a GPA equal to or greater than 2.0 after two semesters at a UNC institution or private institutions.

WAKE TECH DATA:

89.2% of Wake Tech college transfer students (2003-2004) attained an overall GPA of 2.0 or higher after completing one academic year at a UNC system institution.

PERCENT OF 2003-04 GRADUATES EMPLOYED WITHIN ONE YEAR OF COMPLETION

College	FTE	Performance Standard Adjusted for Local Unemployment*	Number of Graduates (minus inmates and missing students)	Percent of 2003-04 Graduates Employed Within One Year of Graduating
Alamance CC	3,709	95.00%	373	100.00%
Asheville-Buncombe TCC	5,576	96.00%	577	99.64%
Beaufort County CC	1,837	94.00%	152	100.00%
Bladen CC	1,452	94.00%	98	98.98%
Blue Ridge CC	2,322	95.00%	135	100.00%
Brunswick CC	1,332	94.00%	144	99.31%
Caldwell CC & TI	3,644	96.00%	282	99.29%
Cape Fear CC	6,699	94.00%	871	99.54%
Carteret CC	1,718	95.00%	207	100.00%
Catawba Valley CC	4,454	96.00%	443	99.55%
Central Carolina CC	5,115	95.00%	428	99.53%
Central Piedmont CC	12,304	96.00%	403	99.50%
Cleveland CC	2,700	94.00%	275	100.00%
Coastal Carolina CC	4,238	95.00%	358	99.16%
College of The Albemarle	2,141	94.00%	237	100.00%
Craven CC	2,816	95.00%	193	98.45%
Davidson County CC	3,474	95.00%	479	99.37%
Durham TCC	4,517	96.00%	337	99.70%
Edgecombe CC	2,453	94.00%	163	100.00%
Fayetteville TCC	10,078	95.00%	704	99.29%
Forsyth TCC	6,299	96.00%	677	99.85%
Gaston College	4,494	95.00%	642	99.84%
Guilford TCC	8,273	95.00%	466	99.36%
Halifax CC	1,726	95.00%	150	98.67%
Haywood CC	1,792	94.00%	204	99.02%
Isothermal CC	2,146	94.00%	214	99.53%
James Sprunt CC	1,352	95.00%	239	99.16%
Johnston CC	3,598	96.00%	517	99.03%
Lenoir CC	3,103	94.00%	227	100.00%
Martin CC	1,127	93.00%	85	98.82%
Mayland CC	1,607	94.00%	112	99.11%
McDowell TCC	1,300	95.00%	88	100.00%
Mitchell CC	2,211	95.00%	232	100.00%
Montgomery CC	829	95.00%	127	99.21%
Nash CC	2,359	94.00%	167	98.80%
Pamlico CC	528	95.00%	24	100.00%
Piedmont CC	2,356	94.00%	79	100.00%
Pitt CC	5,363	94.00%	467	99.57%
Randolph CC	2,512	95.00%	213	99.53%
Richmond CC	1,957	95.00%	167	100.00%
Roanoke-Chowan CC	994	94.00%	80	98.75%
Robeson CC	3,514	95.00%	285	99.65%
Rockingham CC	2,103	94.00%	225	99.56%
Rowan-Cabarrus CC	5,478	96.00%	352	99.72%
Sampson CC	1,760	94.00%	184	98.91%
Sandhills CC	3,550	95.00%	450	99.56%
South Piedmont	2,034	95.00%	156	100.00%
Southeastern CC	2,417	95.00%	184	99.46%
Southwestern CC	2,179	94.00%	243	100.00%
Stanly CC	2,125	95.00%	293	100.00%
Surry CC	3,079	95.00%	402	100.00%
Tri-County CC	1,106	93.00%	139	100.00%
Vance-Granville CC	4,371	94.00%	331	99.70%
Wake TCC	10,377	96.00%	887	99.44%
Wayne CC	3,524	95.00%	280	99.29%
Western Piedmont CC	2,930	95.00%	360	100.00%
Wilkes CC	2,961	94.00%	443	99.77%
Wilson TCC	2,220	95.00%	245	100.00%
System Totals	194,235	95.00%	17,495	99.58%

*Colleges must meet or exceed this adjusted standard

Wake Tech had 92% of their 113 College Transfer Associate Degree Recipients (2003-2004) attain an overall GPA of 2.0 or higher after completing two semesters at a UNC institution.

88.2% of the 296 Wake Tech students who completed 24 or more semester hours (2002-2003) (but did not earn an associate degree) and transferred to a UNC system institution attained an overall GPA of 2.0 or higher after completing two semesters at a UNC institution.

6. Developmental Course Passing Rates

Description/definition: The developmental course passing rates for all developmental English, mathematics, and reading classes.

Methodology and data source: The North Carolina Community Colleges System Office has developed a computer program to identify developmental courses, identify students who are enrolled in these courses, and calculate passing rates for these courses. The number and percent of students completing these courses with a grade of "C" or better will be calculated.

Standard: 70% passing rate for all developmental courses.

WAKE TECH DATA:

During the 2004-2005 academic year Wake Tech had an overall passing rate of 85% (out of 4,722 students) (grades of "C" or better).

7. Success of Developmental Students in College-Level Courses

Description/definition: The performance of developmental students in subsequent college level courses will be compared with the performance of non-developmental students in those courses. Specifically, performance of students in English 111 will be used to assess developmental english; performance in the first college-level mathematics course will be used to assess developmental mathematics; and performance in the first social science course after completion of developmental reading will be used to assess developmental reading.

Issues: The purpose of this measure is to provide evidence that the high standard may encourage imposing entry requirements for certain curricula and have the effect of reducing access for students.

Standard: No statistically significant differences in the performance of developmental students as compared to non-developmental students. The expectation is that

PERCENT OF 2003-04 COLLEGE TRANSFER STUDENTS WITH A
GPA OF ≥ 2.0 AFTER TWO SEMESTERS AT A UNC INSTITUTION

INSTITUTION	TOTAL FTE	24 or More Semester Hours		Associate Degree Recipient		Total	
		Number	Percent ≥ 2.0	Number	Percent ≥ 2.0	Number	Percent ≥ 2.0
Alamance CC	3,709	71	80.3%	23	91.3%	94	83.0%
Asheville-Buncombe TCC	5,576	60	85.0%	55	85.5%	115	85.2%
Beaufort County CC	1,837	17	82.4%	10	80.0%	27	81.5%
Bladen CC	1,452	15	80.0%	10	80.0%	25	80.0%
Blue Ridge CC	2,322	17	76.5%	12	91.7%	29	82.8%
Brunswick CC	1,332	18	61.1%	13	92.3%	31	74.2%
Caldwell CC & TI	3,644	85	89.4%	26	96.2%	111	91.0%
Cape Fear CC	6,699	164	75.6%	217	85.3%	381	81.1%
Carteret CC	1,718	30	93.3%	17	88.2%	47	91.5%
Catawba Valley CC	4,454	52	84.6%	27	85.2%	79	84.8%
Central Carolina CC	5,115	40	82.5%	14	85.7%	54	83.3%
Central Piedmont CC	12,304	246	80.9%	94	90.4%	340	83.5%
Cleveland CC	2,700	27	81.5%	**	**	35	85.7%
Coastal Carolina CC	4,238	56	89.3%	51	94.1%	107	91.6%
College of The Albemarle	2,141	20	85.0%	37	91.9%	57	89.5%
Craven CC	2,816	53	88.7%	19	100.0%	72	91.7%
Davidson County CC	3,474	26	84.6%	15	73.3%	41	80.5%
Durham TCC	4,517	64	85.9%	39	89.7%	103	87.3%
Edgecombe CC	2,453	19	94.7%	**	**	19	94.7%
Fayetteville TCC	10,078	90	81.3%	41	97.6%	131	87.8%
Forsyth TCC	6,299	91	80.2%	17	94.1%	108	82.4%
Gaston College	4,494	49	79.6%	44	84.1%	93	81.7%
Guilford TCC	8,273	135	88.9%	37	89.2%	172	89.0%
Halifax CC	1,726	13	92.3%	**	**	13	92.3%
Haywood CC	1,792	**	**	12	75.0%	21	76.2%
Isothermal CC*	2,146	41	80.5%	11	81.8%	52	80.8%
James Sprunt CC*	1,352	31	87.1%	**	**	40	90.0%
Johnston CC	3,598	38	81.6%	21	90.5%	59	84.8%
Lenoir CC	3,103	42	71.4%	33	87.9%	75	78.7%
Martin CC	1,127	27	75.1%	17	87.8%	32	77.4%
Mayland CC*	1,607	**	**	15	93.3%	15	93.3%
McDowell TCC	1,300	18	83.3%	**	**	27	85.2%
Mitchell CC	2,211	23	87.0%	25	88.0%	48	87.5%
Montgomery CC*	829	**	**	**	**	**	**
Nash CC*	2,359	56	78.6%	**	**	65	80.0%
Pamlico CC	528	**	**	**	**	**	**
Piedmont CC	2,356	17	76.5%	**	**	21	81.0%
Pitt CC	5,363	109	80.7%	28	78.6%	137	80.3%
Randolph CC	2,512	23	91.3%	**	**	30	93.3%
Richmond CC	1,957	13	69.2%	**	**	22	81.8%
Roanoke-Chowan CC	994	18	68.7%	**	**	18	66.7%
Robeson CC	3,514	15	100.0%	**	**	15	100.0%
Rockingham CC	2,103	29	86.2%	24	83.3%	53	84.9%
Rowan-Cabarrus CC	5,478	59	83.1%	20	90.0%	79	84.8%
Sampson CC	1,760	23	73.9%	**	**	30	80.0%
Sandhills CC	3,550	26	69.2%	41	92.7%	67	83.6%
South Piedmont	2,034	14	85.7%	**	**	14	85.7%
Southeastern CC	2,417	30	80.0%	15	93.3%	45	84.4%
Southwestern CC	2,179	23	95.7%	30	86.7%	53	90.6%
Stanly CC	2,125	13	69.2%	10	80.0%	23	73.9%
Surry CC*	3,079	87	85.1%	74	95.9%	161	90.1%
Tri-County CC	1,106	10	90.0%	12	83.3%	22	86.3%
Vance-Granville CC	4,371	34	85.3%	12	83.3%	46	84.8%
Wake TCC	10,377	296	88.2%	113	92.0%	409	89.2%
Wayne CC	3,524	60	90.0%	20	90.0%	80	90.0%
Western Piedmont CC*	2,930	64	82.8%	47	89.4%	111	85.6%
Wilkes CC	2,961	41	87.8%	46	95.7%	87	92.0%
Wilson TCC	2,220	18	77.8%	**	**	22	77.3%
System Totals	194,235	2,759	83.3%	1,504	89.4%	4,263	85.5%

*Includes data from private colleges and universities.

**Number too small to report.

Italics: 3-year total number of students and 3-year percentage.

PASSING RATES OF STUDENTS IN DEVELOPMENTAL COURSES, 2004-2005

INSTITUTION	FTE	ENGLISH		MATH		READING		TOTAL	
		# Completed	% Passed	# Completed	% Passed	# Completed	% Passed	# Completed	% Passed
Alamance CC	3,799	724	91%	1,131	75%			1,855	81%
Asheville-Buncombe TCC	5,576	389	89%	1,166	86%	355	97%	1,910	89%
Beaufort County CC	1,837	142	92%	295	82%	178	96%	615	88%
Bladen CC	1,452	305	83%	522	86%	139	88%	966	83%
Blue Ridge CC	2,322	287	86%	668	82%	172	82%	1,127	83%
Brunswick CC	1,332	248	55%	445	74%			693	67%
Caldwell CC & TI	3,644	324	87%	1,027	83%	323	86%	1,674	84%
Cape Fear CC	6,699	1,141	67%	1,855	60%			2,996	63%
Carters CC	1,718	193	77%	536	81%	137	89%	866	81%
Catawba Valley CC	4,454	627	89%	1,782	75%	608	87%	3,017	80%
Central Carolina CC	5,115	237	86%	530	78%	400	92%	1,167	84%
Central Piedmont CC	12,304	3,222	88%	4,487	69%	1,803	87%	9,512	79%
Cleveland CC	2,700	191	92%	862	85%	211	88%	1,264	87%
Coastal Carolina CC	4,238	395	84%	1,496	73%	323	84%	2,216	77%
College of The Albemarle	2,141	325	90%	227	84%	272	89%	824	88%
Craven CC	2,816	362	93%	975	80%	78	96%	1,415	84%
Davidson County CC	3,474	301	83%	741	75%	275	87%	1,317	79%
Durham TCC	4,517	967	81%	1,936	68%	867	65%	3,770	71%
Edgecombe CC	2,453	648	81%	834	78%			1,482	79%
Fayetteville TCC	10,078	1,514	80%	4,033	75%	1,183	81%	6,730	77%
Forsyth TCC	6,299	558	89%	1,440	85%	572	90%	2,570	87%
Gaston College	4,494	403	73%	1,822	78%	366	82%	2,591	78%
Guilford TCC	8,273	1,066	87%	2,691	82%	780	91%	4,537	85%
Halifax CC	1,726	220	80%	577	80%	63	78%	860	80%
Haywood CC	1,792	116	57%	425	57%	87	93%	628	62%
Isothermal CC	2,146	269	89%	851	60%	159	86%	1,279	69%
James Sprunt CC	1,352	200	86%	239	81%	149	96%	688	86%
Johnston CC	3,398	267	90%	670	91%	361	88%	1,298	90%
Lenoir CC	3,103	350	89%	664	87%	269	85%	1,283	87%
Martin CC	1,127	168	69%	205	75%	97	80%	470	74%
Mayland CC	1,607	85	73%	235	74%	108	78%	428	75%
McDowell TCC	1,300	189	99%	306	99%	32	94%	527	99%
Mitchell CC	2,211	344	81%	572	76%	268	91%	1,184	81%
Montgomery CC	829	120	92%	275	88%	65	88%	460	89%
Nash CC	2,359	486	84%	835	65%	230	87%	1,551	74%
Pamlico CC	528	35	83%	114	82%			149	82%
Piedmont CC	2,356	310	78%	479	87%	281	89%	1,070	85%
Pat CC	5,363	1,281	92%	2,279	75%			3,560	81%
Randolph CC	2,512	161	83%	594	88%	88	80%	843	86%
Richmond CC	1,957	228	83%	297	88%	280	89%	805	87%
Roanoke-Chowan CC	994	332	78%	504	79%	281	81%	1,117	79%
Robeson CC	3,514	673	89%	1,131	80%	627	83%	2,431	83%
Rockingham CC	2,103	202	92%	758	72%	171	83%	1,131	77%
Rowan-Cabarrus CC	5,478	837	84%	1,840	83%	251	86%	2,928	84%
Sampson CC	1,700	250	93%	479	71%	219	94%	948	82%
Sandhills CC	3,550	821	91%	901	82%	323	94%	2,045	88%
South Piedmont	2,034	248	80%	263	72%			511	76%
Southeastern CC	2,417	327	69%	772	73%	408	81%	1,507	74%
Southwestern CC	2,179	155	83%	421	91%	99	95%	675	90%
Stanly CC	2,125	207	89%	275	93%			482	91%
Surry CC	3,079	212	70%	951	76%	266	85%	1,429	77%
Tri-County CC	1,106	113	78%	212	80%			325	79%
Vance-Granville CC	4,371	772	72%	1,274	78%	450	76%	2,496	76%
Wake TCC	10,377	1,011	87%	3,018	82%	693	95%	4,722	85%
Wayne CC	3,524	528	96%	1,171	84%	361	91%	2,060	88%
Western Piedmont CC	2,930	414	99%	960	75%	10	100%	1,384	82%
Wilkes CC	2,961	352	88%	523	80%	126	89%	1,001	84%
Wilson TCC	2,220	397	89%	463	73%	302	84%	1,162	81%
System Totals	194,235	27,249	83%	57,134	77%	16,168	86%	100,551	81%

developmental students who complete successfully the prescribed sequence of courses will be as successful as non-developmental students in their programs of study.

WAKE TECH DATA:

The developmental student-passing rate was 84% out of 705 students. The non-developmental student-passing rate was 87% out of 3,510 students.

8. Satisfaction of Program Completers and Non-Completers

Description/definition: This indicator reports the proportion of graduates and early-leavers who indicate that the quality of the college programs and services met or exceeded their expectations.

Methodology and data source: The data are collected by survey, with each college using a standard set of questions. A response rate of 50% for completers is suggested, and a minimum of 15 respondents (total) will be required to report the data at the institutional level. No minimum response rate is proposed for non-completers.

Standard: 90% of the combined respondents will report being satisfied with quality of college's programs and services.

WAKE TECH DATA:

Wake Tech's Program Completers (graduates) had a 96% satisfaction rate (641 returned). (2004-2005) Wake Tech's Non-Completers had a 93% satisfaction rate (441 returned) (2004-2005)

The combined satisfaction rate of Completers and Non-Completers was 95%.

9. Curriculum Student Retention and Graduation

Description/definition: This measure consists of:

1. Number of individuals completing a curriculum program with a certificate, diploma, or degree; and
2. Number of individuals who have not completed a program but who are continuing enrollment in either curriculum or occupational extension programs

The sum of the two measures will be divided by the total number of curriculum students in the cohort to compute an indicator of curriculum student progress and success.

Performance of Developmental Students in Subsequent College-Level Courses, 2004-2005

INSTITUTION	FTE	DEVELOPMENTAL		NON-DEVELOPMENTAL	
		# TOOK	% PASSED	# TOOK	% PASSED
Alamance CC	3,709	393	92%	943	92%
Asheville-Buncombe TCC	5,576	356	85%	1,733	82%
Beaufort County CC	1,837	133	93%	516	87%
Bladen CC	1,452	140	90%	442	80%
Blue Ridge CC	2,322	250	90%	417	90%
Brunswick CC	1,332	147	80%	249	82%
Caldwell CC & TI	3,644	n/a	n/a	n/a	n/a
Cape Fear CC	6,699	664	85%	2,503	75%
Carteret CC	1,718	131	92%	621	89%
Catawba Valley CC	4,454	n/a	n/a	n/a	n/a
Central Carolina CC	5,115	236	91%	1,171	94%
Central Piedmont CC	12,304	2,201	77%	4,943	80%
Cleveland CC	2,700	287	91%	967	89%
Coastal Carolina CC	4,238	480	90%	1,473	94%
College of The Albemarle	2,141	231	97%	607	95%
Craven CC	2,816	322	95%	1,116	94%
Davidson County CC	3,474	356	94%	928	93%
Durham TCC	4,517	389	86%	1,078	82%
Edgecombe CC	2,453	319	75%	427	82%
Fayetteville TCC	10,078	793	82%	2,876	84%
Forsyth TCC	6,299	415	93%	2,313	93%
Gaston College	4,494	531	88%	1,885	88%
Guilford TCC	8,273	n/a	n/a	n/a	n/a
Halifax CC	1,726	207	87%	379	93%
Haywood CC	1,792	135	88%	400	92%
Isothermal CC	2,146	271	88%	430	89%
James Sprunt CC	1,352	83	90%	608	94%
Johnston CC	3,598	272	86%	1,082	90%
Lenoir CC	3,103	236	94%	693	96%
Martin CC	1,127	74	82%	261	81%
Mayland CC	1,607	n/a	n/a	n/a	n/a
McDowell TCC	1,300	102	96%	343	94%
Mitchell CC	2,211	209	91%	824	88%
Montgomery CC	829	72	89%	156	78%
Nash CC	2,359	316	83%	531	81%
Pamlico CC	528	30	90%	61	85%
Piedmont CC	2,356	205	88%	491	93%
Pitt CC	5,363	n/a	n/a	n/a	n/a
Randolph CC	2,512	180	81%	1,003	83%
Richmond CC	1,957	228	83%	524	89%
Roanoke-Chowan CC	994	174	79%	262	87%
Robeson CC	3,514	517	75%	477	78%
Rockingham CC	2,103	260	81%	465	83%
Rowan-Cabarrus CC	5,478	726	93%	1,654	92%
Sampson CC	1,760	213	92%	211	95%
Sandhills CC	3,550	386	91%	923	90%
South Piedmont	2,034	n/a	n/a	n/a	n/a
Southeastern CC	2,417	253	86%	429	86%
Southwestern CC	2,179	256	75%	486	84%
Stanly CC	2,125	199	98%	578	97%
Surry CC	3,079	408	90%	1,084	89%
Tri-County CC	1,106	123	94%	361	88%
Vance-Granville CC	4,371	280	86%	922	86%
Wake TCC	10,377	705	84%	3,510	87%
Wayne CC	3,524	n/a	n/a	n/a	n/a
Western Piedmont CC	2,930	430	98%	597	97%
Wilkes CC	2,961	222	92%	817	91%
Wilson TCC	2,220	260	82%	399	83%
System Totals	194,235	16,806	86%	48,169	87%

SATISFACTION OF PROGRAM COMPLETERS AND NON-COMPLETERS, 2004-2005

INSTITUTION	TOTAL FTE	NON-COMPLETERS		COMPLETERS		TOTAL	
		NUMBER	PERCENT SATISFIED	NUMBER	PERCENT SATISFIED	NUMBER	PERCENT SATISFIED
Alamance CC	3,709	145	100%	261	99%	406	100%
Asheville-Buncombe TCC	5,576	98	95%	425	99%	523	99%
Beaufort County CC	1,837	56	98%	170	100%	226	100%
Bladen CC	1,452	270	94%	73	97%	343	96%
Blue Ridge CC	2,322	48	96%	155	95%	203	95%
Brunswick CC	1,332	104	93%	194	99%	298	98%
Caldwell CC & TI	3,644	83	90%	236	99%	319	98%
Cape Fear CC	6,699	59	93%	418	96%	477	96%
Carteret CC	1,718	76	97%	143	100%	219	99%
Catawba Valley CC	4,454	49	81%	728	99%	777	98%
Central Carolina CC	5,115	118	98%	328	98%	446	98%
Central Piedmont CC	12,304	117	97%	424	96%	541	96%
Cleveland CC	2,700	59	100%	307	99%	366	99%
Coastal Carolina CC	4,238	328	97%	648	96%	976	96%
College of The Albemarle	2,141	38	89%	209	95%	247	94%
Craven CC	2,816	103	97%	127	98%	230	98%
Davidson County CC	3,474	20	95%	253	96%	273	96%
Durham TCC	4,517	65	94%	233	99%	298	98%
Edgecombe CC	2,453	92	100%	123	98%	215	99%
Fayetteville TCC	10,078	157	88%	655	98%	812	96%
Forsyth TCC	6,299	59	84%	545	95%	604	94%
Gaston College	4,494	130	90%	571	97%	701	96%
Guilford TCC	8,273	175	91%	702	95%	877	94%
Halifax CC	1,726	83	96%	127	98%	210	97%
Haywood CC	1,792	49	90%	139	99%	188	97%
Isothermal CC	2,146	113	96%	176	98%	289	97%
James Sprunt CC	1,352	22	95%	153	98%	175	98%
Johnston CC	3,598	63	85%	157	98%	220	94%
Lenoir CC	3,103	204	95%	214	99%	418	97%
Martin CC	1,127	79	90%	61	95%	140	92%
Mayland CC	1,607	37	97%	147	98%	184	98%
McDowell TCC	1,300	41	88%	155	94%	196	93%
Mitchell CC	2,211	88	91%	191	93%	279	92%
Montgomery CC	829	90	98%	86	100%	176	99%
Nash CC	2,359	124	99%	123	97%	247	98%
Pamlico CC	528	7	86%	41	100%	48	98%
Piedmont CC	2,356	33	88%	112	97%	145	95%
Pitt CC	5,363	215	97%	297	98%	512	98%
Randolph CC	2,512	429	99%	102	100%	531	99%
Richmond CC	1,957	81	91%	234	96%	315	95%
Roanoke-Chowan CC	994	86	91%	110	98%	196	95%
Robeson CC	3,514	82	84%	188	94%	270	91%
Rockingham CC	2,103	54	94%	229	99%	283	98%
Rowan-Cabarrus CC	5,478	208	90%	396	97%	604	95%
Sampson CC	1,760	131	97%	121	98%	252	97%
Sandhills CC	3,550	159	97%	433	100%	592	99%
South Piedmont	2,034	17	82%	22	91%	39	87%
Southeastern CC	2,417	23	96%	190	99%	213	99%
Southwestern CC	2,179	43	93%	155	97%	198	96%
Stanly CC	2,125	55	95%	276	99%	331	98%
Sturtevant CC	3,079	215	97%	283	97%	498	97%
Tri-County CC	1,106	52	98%	96	99%	148	99%
Vance-Granville CC	4,371	133	92%	255	98%	388	96%
Wake TCC	10,377	441	93%	641	96%	1,082	95%
Wayne CC	3,524	93	98%	332	100%	425	100%
Western Piedmont CC	2,930	118	99%	322	98%	440	98%
Wilkes CC	2,961	26	88%	257	98%	283	97%
Wilton TCC	2,220	29	83%	243	99%	272	98%
System Totals	194,235	6,192	95%	14,992	98%	21,184	97%

* Statistically invalid sample size to be eligible for performance funding.

Methodology and data source: Cohorts will be defined each fall based upon their enrollment in degree granting curriculum programs (associate degree, certificate, and diploma). The cohort (students) will be tracked from fall to fall to using software developed by the North Carolina Community College System Office to determine those who have graduated and those who have continued to be enrolled. This number, divided by the initial cohort, is the percentage reported.

Standard: The performance standard for this measure is 60% of the fall cohort will either have completed their program or still be enrolled the following fall at the community college.

WAKE TECH DATA:

2004-2005

<u>Total Cohort</u>	<u>Percent Graduate</u>	<u>Percent Return</u>	<u>Percent Graduate or Return</u>
10,803	23%	47%	69%

10. Employer Satisfaction with Graduates

Description/definition: The percentage of a sample of businesses who employ community college students indicating that their expectations of graduate performance have been met. This measure is intended primarily to determine the satisfaction of organizations whose employees have been trained through a community college.

Methodology and data source: A state level survey will be conducted each year to determine employer satisfaction. Employers will be divided into three categories based on historic enrollment of community college students and Standard Industrial classification (SIC) code. Each category of employers will be surveyed every three years on an alternating basis.

Standard: 85% of employers surveyed will report satisfaction with the skills of employees trained or educated by community colleges. (2001-2002 through 2004-2005)

WAKE TECH DATA: 95% of employers satisfied with the quality of program completers (graduates) from Wake Tech. (786 employers surveyed)

11. Client Satisfaction with Customized Training

Description/definition: The proportion of a sample of businesses for whom the college had provided a service through the New and Expanding Industry program and the Small Business Centers indicating that their expectations have been met will be reported. This

CURRICULUM STUDENT RETENTION AND GRADUATION, 2004-2005

College	FTE	Total Cohort	PERCENT GRADUATE	PERCENT RETURN	PERCENT GRADUATE OR RETURN
Alamance CC	3,709	3,644	13%	47%	60%
Asheville-Buncombe TCC	5,576	3,815	12%	47%	59%
Beaufort County CC	1,837	1,274	12%	51%	63%
Bladen CC	1,452	1,253	13%	55%	68%
Blue Ridge CC	2,322	1,655	10%	48%	58%
Brunswick CC	1,332	879	19%	42%	61%
Caldwell CC & TI	3,644	2,921	10%	51%	61%
Cape Fear CC	6,699	6,178	21%	50%	70%
Carteret CC	1,718	1,483	19%	46%	66%
Catawba Valley CC	4,454	4,041	11%	53%	64%
Central Carolina CC	5,115	3,679	17%	44%	60%
Central Piedmont CC	12,304	10,539	20%	42%	63%
Cleveland CC	2,700	2,166	11%	49%	60%
Coastal Carolina CC	4,238	3,757	22%	40%	62%
College of The Albemarle	2,141	1,682	31%	38%	69%
Craven CC	2,816	2,604	19%	44%	63%
Davidson County CC	3,474	2,830	13%	51%	64%
Durham TCC	4,517	3,815	22%	44%	65%
Edgecombe CC	2,453	1,893	13%	49%	62%
Fayetteville TCC	10,078	7,442	19%	38%	58%
Forsyth TCC	6,299	6,100	16%	47%	63%
Gaston College	4,494	4,342	11%	49%	59%
Guilford TCC	8,273	8,382	16%	47%	63%
Halifax CC	1,726	1,525	17%	43%	60%
Haywood CC	1,792	1,386	10%	58%	69%
Isothermal CC	2,146	1,862	9%	55%	64%
James Sprunt CC	1,352	1,003	11%	53%	64%
Johnston CC	3,598	2,740	15%	47%	62%
Lenoir CC	3,103	2,093	13%	53%	65%
Martin CC	1,127	720	14%	52%	66%
Mayland CC	1,607	1,007	8%	50%	58%
McDowell TCC	1,300	1,025	8%	50%	57%
Mitchell CC	2,211	1,904	16%	45%	61%
Montgomery CC	829	635	9%	49%	59%
Nash CC	2,559	2,088	12%	51%	62%
Pamlico CC	528	328	15%	45%	59%
Piedmont CC	2,356	1,724	19%	45%	64%
Pitt CC	5,363	5,090	14%	51%	64%
Randolph CC	2,512	1,851	11%	51%	62%
Richmond CC	1,957	1,465	10%	47%	57%
Roanoke-Chowan CC	994	860	20%	40%	60%
Robeson CC	3,514	2,127	8%	52%	60%
Rockingham CC	2,103	1,853	10%	53%	64%
Rowan-Cabarrus CC	5,478	5,012	16%	45%	60%
Sampson CC	1,760	1,291	11%	55%	66%
Sandhills CC	3,550	2,842	14%	47%	61%
South Piedmont	2,034	1,374	12%	48%	60%
Southeastern CC	2,417	1,640	10%	52%	63%
Southwestern CC	2,179	1,585	7%	46%	53%
Stanly CC	2,125	1,618	11%	51%	62%
Surry CC	3,079	2,553	15%	49%	64%
Tri-County CC	1,106	847	8%	45%	53%
Vance-Granville CC	4,371	3,678	18%	44%	63%
Wake TCC	10,377	10,803	23%	47%	69%
Wayne CC	3,524	2,812	14%	50%	64%
Western Piedmont CC	2,930	2,394	11%	54%	65%
Wilkes CC	2,961	2,046	9%	53%	61%
Wilson County TC	2,220	1,741	15%	49%	64%
System Totals	194,235	161,896	15%	47%	63%

PERCENT OF EMPLOYERS SATISFIED WITH THE QUALITY OF PROGRAM COMPLETERS,
2001-02 - 2004-05

INSTITUTION	Total FTE	NUMBER OF EMPLOYERS SURVEYED	RESPONSE RATE	PERCENT SATISFIED
Alamance CC	3,709	466	33%	94%
Asheville-Buncombe TCC	5,576	401	36%	97%
Beaufort County CC	1,837	182	43%	95%
Bladen CC	1,452	104	57%	92%
Blue Ridge CC	2,322	150	49%	96%
Brunswick CC	1,332	144	34%	93%
Caldwell CC & TI	3,644	404	32%	96%
Cape Fear CC	6,699	574	35%	97%
Carteret CC	1,718	182	46%	97%
Catawba Valley CC	4,454	332	35%	96%
Central Carolina CC	5,115	682	26%	97%
Central Piedmont CC	12,304	535	29%	97%
Cleveland CC	2,700	304	41%	96%
Coastal Carolina CC	4,238	486	45%	96%
College of The Albemarle	2,141	318	36%	97%
Craven CC	2,816	336	39%	96%
Davidson County CC	3,474	333	37%	97%
Durham TCC	4,517	312	31%	94%
Edgecombe CC	2,453	112	51%	94%
Fayetteville YCC	10,078	797	29%	96%
Forsyth TCC	6,299	535	24%	96%
Gaston College	4,494	410	32%	95%
Guilford TCC	8,273	524	33%	94%
Halifax CC	1,726	231	46%	92%
Haywood CC	1,792	181	44%	94%
Isothermal CC	2,146	198	35%	94%
James Sprunt CC	1,352	268	30%	93%
Johnston CC	3,598	796	37%	94%
Lenoir CC	3,103	244	36%	95%
Martin CC	1,127	110	55%	96%
Mayland CC	1,607	182	49%	96%
McDowell TCC	1,300	134	53%	94%
Mitchell CC	2,211	201	47%	95%
Montgomery CC	829	116	56%	93%
Nash CC	2,359	191	42%	96%
Pamlico CC	528	76	56%	96%
Piedmont CC	2,356	356	35%	95%
Pitt CC	5,363	413	39%	96%
Randolph CC	2,512	240	30%	94%
Richmond CC	1,957	213	29%	95%
Roanoke-Chowan CC	994	125	46%	92%
Robeson CC	3,514	307	38%	93%
Rockingham CC	2,103	182	43%	95%
Rowan-Cabarrus CC	5,478	306	36%	96%
Sampson CC	1,760	160	41%	95%
Sandhills CC	3,550	247	36%	97%
South Piedmont	2,034	173	39%	94%
Southeastern CC	2,417	214	37%	94%
Southwestern CC	2,179	192	46%	96%
Stanly CC	2,125	266	35%	97%
Surry CC	3,079	383	40%	93%
Tri-County CC	1,106	103	58%	95%
Vance-Granville CC	4,371	368	28%	94%
Wake TCC	10,177	786	31%	95%
Wayne CC	3,524	255	33%	94%
Western Piedmont CC	2,930	223	36%	96%
Wilkes CC	2,961	244	41%	94%
Wilson TCC	2,220	223	41%	92%
System Totals	194,235	17,532	27%	95%

CLIENT SATISFIED WITH CUSTOMIZED TRAINING, 2004-2005

INSTITUTION	FTE	NUMBER OF SURVEY RESPONDENTS	PERCENT SATISFIED
Alamance CC	3,709	680	100%
Asheville-Buncombe TCC	5,576	634	100%
Beaufort County CC	1,837	450	100%
Bladen CC	1,452	246	100%
Blue Ridge CC	2,322	656	99%
Brunswick CC	1,332	158	100%
Caldwell CC & TJ	3,644	1,064	100%
Cape Fear CC	6,699	431	100%
Carteret CC	1,718	749	100%
Catawba Valley CC	4,454	499	100%
Central Carolina CC	5,115	505	100%
Central Piedmont CC	12,304	466	100%
Cleveland CC	2,700	130	100%
Coastal Carolina CC	4,238	627	100%
College of The Albemarle	2,141	1,243	100%
Craven CC	2,816	852	100%
Davidson County CC	3,474	591	100%
Durham TCC	4,517	403	100%
Edgecombe CC	2,453	163	100%
Fayetteville TCC	10,078	648	100%
Forsyth TCC	6,299	467	100%
Gaston College	4,494	507	100%
Guilford TCC	8,273	2,243	100%
Halifax CC	1,726	787	100%
Haywood CC	1,792	355	99%
Isothermal CC	2,146	298	100%
James Sprunt CC	1,352	688	100%
Johnston CC	3,598	649	100%
Lenoir CC	3,103	764	100%
Martin CC	1,127	210	100%
Mayland CC	1,607	463	100%
McDowell TCC	1,300	329	100%
Mitchell CC	2,211	383	100%
Montgomery CC	829	318	100%
Nash CC	2,359	786	100%
Pamlico CC	528	164	100%
Piedmont CC	2,356	266	100%
Pitt CC	5,363	483	100%
Randolph CC	2,512	821	100%
Richmond CC	1,957	445	100%
Roanoke-Chowan CC	994	300	100%
Robeson CC	3,514	348	100%
Rockingham CC	2,103	942	100%
Rowan-Cabarrus CC	5,478	437	100%
Sampson CC	1,760	252	100%
Sandhills CC	3,550	862	100%
South Piedmont	2,034	539	100%
Southeastern CC	2,417	1,795	100%
Southwestern CC	2,179	229	100%
Stanly CC	2,125	159	100%
Surry CC	3,079	541	100%
Tri-County CC	1,106	379	100%
Vance-Granville CC	4,371	472	100%
Wake TCC	10,377	1,774	100%
Wayne CC	3,524	540	100%
Western Piedmont CC	2,930	147	100%
Wilkes CC	2,961	387	100%
Wilson TCC	2,220	500	100%
System Totals	194,235	33,164	100%

indicator is intended primarily to measure the satisfaction of organizations that received services from a community college.

Standard: 90% of businesses/industries surveyed will report being satisfied with the services provided by community colleges.

WAKE TECH DATA:

2004-2005

<u>Number of Survey Respondents</u>	<u>Percent Satisfied</u>
1,774	100%

12. Program Unduplicated Headcount Enrollment

Description/definition: A minimum three-year average annual unduplicated headcount enrollment in a curriculum program

Standard: The performance standard for this measure is a three-year average annual head count minimum of ten students.

Rationale: The current standard was acceptable as a minimum for program viability.

Wake Tech Curriculum Enrollment 2004-2005

Program Unduplicated Headcount Enrollment (Performance Standard: three year average annual enrollment must not be less than ten students)

Number of Programs with a three-year average annual enrollment of less than ten students (2002-2003; 2003-2004; 2004-2005)

0

Number of Programs with a Three-Year Average Annual Enrollment of Less than 10, 2002-03, 2003-04, 2004-05
 (Performance Standard: Average Annual Enrollment = 10 minimum)

College	Total FTE	Number of Programs
Alamance CC	3,709	0
Asheville-Buncombe TCC	5,576	0
Beaufort County CC	1,837	0
Bladen CC	1,452	0
Blue Ridge CC	2,322	0
Brunswick CC	1,332	0
Caldwell CC & TI	3,644	0
Cape Fear CC	6,699	0
Carteret CC	1,718	0
Catawba Valley CC	4,454	1
Central Carolina CC	5,115	0
Central Piedmont CC	12,304	1
Cleveland CC	2,700	1
Coastal Carolina CC	4,238	0
College of The Albemarle	2,141	2
Craven CC	2,816	0
Davidson County CC	3,474	0
Durham TCC	4,517	2
Edgecombe CC	2,453	2
Fayetteville TCC	10,078	0
Forsyth TCC	6,299	0
Gaston College	4,494	0
Guilford TCC	8,273	0
Halifax CC	1,726	0
Haywood CC	1,792	1
Isothermal CC	2,146	0
James Sprunt CC	1,352	0
Johnston CC	3,598	0
Lenoir CC	3,103	4
Martin CC	1,127	0
Mayland CC	1,607	0
McDowell TCC	1,300	0
Mitchell CC	2,211	1
Montgomery CC	829	0
Nash CC	2,359	0
Pamlico CC	528	1
Piedmont CC	2,356	0
Pitt CC	5,363	1
Randolph CC	2,512	0
Richmond CC	1,957	0
Roanoke-Chowan CC	994	1
Robeson CC	3,514	0
Rockingham CC	2,103	0
Rowan-Cabarrus CC	5,478	0
Sampson CC	1,760	0
Sandhills CC	3,550	0
South Piedmont	2,034	1
Southeastern CC	2,417	0
Southwestern CC	2,179	3
Stanly CC	2,125	0
Surry CC	3,079	0
Tri-County CC	1,106	0
Vance-Granville CC	4,371	0
Wake TCC	10,377	0
Wayne CC	3,524	0
Western Piedmont CC	2,930	0
Wilkes CC	2,961	0
Wilson TCC	2,220	0
System Totals	194,235	

**SUMMARY REPORT ON PERFORMANCE MEASURES, 2004-2005
NORTH CAROLINA COMMUNITY COLLEGE SYSTEM**

MEASURE	STANDARD	SYSTEM AVERAGE	# COLLEGES MEETING STANDARD	# COLLEGES MADE SIGNIFICANT IMPROVEMENT
Progress of Basic Skills Students	75%	81%	55	1
Passing Rates on Licensure/ Certification Exams for First-Time Test Takers	Aggregate = 80% Exams = 70%	85%	43* 23 23	4
Goal Completion of Completers	95%	99%	58	
Employment of Graduates	95% (adjusted)	99.58%	58	
Performance of College Transfer Students	Equivalent to Native UNC Sophomores and Juniors (87.1%)	85.5%	21	15
Passing Rates in Developmental Courses	70%	81%	54	1
Success Rate of Developmental Students in Subsequent College- Level Courses	No Statistically Significant Difference Between Developmental and Non-Developmental Students	Dev: 86% Nondev.: 87%	45**	NA
Student Satisfaction of Completers and Non-Completers	90%	97%	57	
Curriculum Student Retention & Graduation	60%	63%	47	1
Employer Satisfaction With Graduates	85%	95%	58	
Business/Industry Satisfaction With Services Provided	90%	100%	58	
Program Enrollment	Three-Year Average Annual Enrollment of Less Than 10	NA	44	NA

*43 colleges met the 80% standard; 23 colleges had no exam with a passing rate < 70%; 23 colleges met both standards.

**Data not available on seven (7) colleges due to CIS issues.

STATUS OF NORTH CAROLINA COMMUNITY COLLEGES MEETING PERFORMANCE STANDARDS, 2004-2005
(M = Met Standard; S = Significant Improvement)

College	Program of Study	Project of Study	Praying Rates on Licensee Certif. Exams	Goal Completion for Completion of Courses	Employment Rate of Graduates	Performance of College Transfer Students	Praying Rate in Develop. Courses	Success Rate of Develop. Students in College Level Courses	Student Satisfaction of Completion & Retention & Graduation	Business & Industry Satisfaction With Services Provided	Program Evaluation Improvement	Total Standards Met or Significant Improvement	Total Performance Praying Standards Met or Significant Improvement
Albemarle CC	M		M	M			M	M	M	M	M	10	4
Albemarle-Orange/TCC	M	M	M	M			S ⁹⁸	M	M	M	M	10	54
Beaufort County CC	M		M	M		S	M	M	M	M	M	11	5
Bladen CC	M	M	M	M		S	M	S ⁹⁹	M	M	M	12	66
Blue Ridge CC	M	M	M	M			M	M	M	M	M	10	54
Brunswick CC	M		M	M			S	M	M	S ⁹⁹	M	10	4
Caldwell CC & JT	M		M	M		M	N/A	M	M	M	M	10	26
Cape Fear CC	M		M	M			M	M	M	M	M	9	4
Carroll CC	M		M	M		M	M	M	M	M	M	11	54
Catawba Valley CC	M	M	M	M		S	N/A	M	M	S ⁹⁹	M	10	66
Central Carolina CC	M	M	M	M			S ⁹⁸	M	M	M	M	11	54
Central Piedmont CC	M	M	M	M		S	M	M	M	S ⁹⁹	M	10	66
Cleveland CC	M		M	M		S	M	M	M	M	M	10	5
Conant Carolina CC	M	M	M	M		M	M	M	M	M	M	12	66
College of The Albemarle	M		M	M		M	M	M	M	M	M	10	54
Crow CC	M		M	M		M	M	M	M	M	M	11	26
Davidsen County CC	M	S	M	M		M	S ⁹⁸	M	M	M	M	11	5
DeLam TCC	M		M	M		M	M	M	M	M	M	10	26
Edgemont CC	M	M	M	M		M	M	M	M	S ⁹⁸	M	9	26
Fayetteville TCC	M	M	M	M		M	N	M	M	M	M	11	66
Forsyth TCC	M		M	M		S	S ⁹⁸	M	M	M	M	11	5
Gaston College	M	M	M	M		M	S ⁹⁸	M	M	M	M	10	26
Guilford TCC	M	M	M	M		M	M	N/A	M	M	M	11	66
Hertford CC	M	M	M	M		M	M	M	M	S ⁹⁸	M	12	66
Haywood CC	M		M	M			M	M	N	M	M	8	4
Haywood CC	M	M	M	M		S		M	M	S ⁹⁸	M	11	66
Lincoln CC	M		M	M		M	M	M	M	M	M	11	66
James Sprunt CC	M	M	M	M		M	M	M	M	S ⁹⁸	M	12	66

⁹⁸ Selected 4th performance measure.
⁹⁹ Superior performance finding.

STATUS OF NORTH CAROLINA COMMUNITY COLLEGES MEETING PERFORMANCE STANDARDS, 2006-2005
(M = Met Standard; S=Significant Improvement)

College	Programs of Trade Skills Students	Passing Rates on Licenses Certif. Exams	Goal Completion for Completors of Graduates	Employment Rate of Graduates	Performance of College Transfer Students	Passing Rates in Develop. Classes	Success Rate of Develop. Classes in College Level	Student Satisfaction of Completors & Non-Comp. Graduates	Curriculum Retention & Graduation	Employee Satisfaction	Business & Industry Satisfaction With Services Provided	Programs Distributed	Total Standards Met or Significant Improvement	Total Performance Funding Standards Met or Significant Improvement
Johnston CC	M		M	M	SI	M	M	M	M	M ^{ab}	M	M	11	3
Lenoir CC	M	M	M	M	SI	M	M ^{ab}	M	M	M	M	M	11	6a
Marshall CC	M		M	M		M	M	M	M	M ^{ab}	M	M	10	4
Mayland CC	M		M	M	M	M	N/A	M	SI	M ^{ab}	M	M	10	5a
McDowell TCC	M		M	M	SI	M	M	M	M	M	M ^{ab}	M	10	3
Midwell CC	M		M	M	M	M	M	M	M	M	M ^{ab}	M	10	5a
Morganton CC	SI		M	M	M	M	M ^{ab}	M	M	M	M	M	9	4
Nash CC	M		M	M		M ^{ab}	M	M	M	M	M	M	10	4
Northwest CC	M		M	M		M	M	M	M	M	M ^{ab}	M	8	4
Onslow CC	M		M	M	SI	M	M	M	M	M ^{ab}	M	M	11	3
PIR CC	M		M	M		M ^{ab}	M	M	M	M	M	M	8	4
Randolph CC	M		M	M	M	M	N/A	M	M	M	M	M	11	5a
Richmond CC	M		M	M	M	M	M ^{ab}	M	M	M	M	M	8	4
Ronnie-Chowan CC	M		M	M		M ^{ab}	M	M	M	M	M	M	8	4
Robeson CC	M	SI	M	M	M	M	M	M	M	M	M ^{ab}	M	12	5a
Rockingham CC	M	M	M	M	SI	M	M ^{ab}	M	M	M	M	M	11	3
Rosman-Catawba CC	M	M	M	M	SI	M	M	M	M	M	M	M	12	6a
Sampson CC	M		M	M		M	M	M	M	M ^{ab}	M	M	10	4
Stallins CC	M		M	M		M	M	M	M	M	M ^{ab}	M	10	4
South Piedmont	M		M	M	SI	M	N/A	M	M	M	M	M	8	4
Southwestern CC	M		M	M	SI	M	M	M	M	M ^{ab}	M	M	11	3
Southwest CC	M		M	M	M	M	M ^{ab}	M	M	M	M	M	8	5a
Stanly CC	M	M	M	M	M	M	M	M	M	M ^{ab}	M	M	11	3a
Starr CC	M		M	M	M	M	M	M	M	M	M	M	11	5a
Tal-Corral CC	M		M	M	M	M	M	M	M	M	M	M	10	5a
Vance-Granville CC	M	SI	M	M	M	M	M	M	M	M	M ^{ab}	M	10	5a
Wake TCC	M		M	M	M	M	M	M	M	M	M	M	11	5
Wayne CC	M	M	M	M	M	M ^{ab}	N/A	M	M	M	M	M	10	5a
Western Piedmont CC	M	SI	M	M	M	M	M	M	M	M	M	M	11	6
Wilson CC	M		M	M	M	M	M	M	M	M	M ^{ab}	M	11	5
Wilson TCC	M	M	M	M	M	M	M	M	M	M	M	M	11	5a
													11	5a

^{ab} Selected with performance measure
SI Superior performance finding

Community Services

A. Total Number of courses and students enrolled through community service (avocational, practical skills, academic and recreational).

	Number of Courses	Number of Students
1998-1999	568	6245
1999-2000	517	3683
2000-2001	512	4,891
2001-2002	444	3,594
2002-2003	512	4,166
2003-2004	330	4,073
2004-2005	504	4,697
2005-2006	422	3,674

B. Enrollment of Senior Citizens

	Curriculum	Continuing Education
1998-1999	18	894
1999-2000	37	938
2000-2001	29	1075
2001-2002	23	994
2002-2003	37	885
2003-2004	24	852
2004-2005	56	963
2005-2006	36	997

C. Wake Tech Facilities Used 2005-2006

Total Guests Served: 15,540

June 2005

1,110 total guests

Gaming Industry Expo (2 days)-753 guests

Dept. of Corrections Domestic Violence Conference-281 guests

Leadership Forum-76 guests

July 2005

1,185 total guests

Linux Installfest-60 guests

ACT Compass Internet Conference-150

4 H Workshop-60 guests

Conference on Gangs-600 guests

Department of Corrections Conference-150 guests
Alternative Fuels Workshop-120 guests
Chinese Community Delegation-45 guests

August 2005

749 total guests
NC Clinical Lab Technicians Workshop-704 guests
Perkins Professional Development Grant Workshop-45 guests

September 2005

232 total guests
Crisis Intervention Training-232 guests

October 2005

412 total guests
IRS Electronic Filing Seminar -225 guests
N.C. Auto Diesel Instructor's Association Conference (2 days)-162 guests
N.C. Notary Division Workshop-25 guests

November 2005

378 total guests
Boy Scout Leadership Training-378 guests

December 2005

1,011 total guests
NC State Law Enforcement Regional Testing-102 guests
Common Math Exams-604 guests
Firearms Conference-305 guests

January 2006

747 total guests
Boy Scout Leader Training-130 guests
Department of Corrections Training Specialist Workshop (2 days)- 300 guests
Employment Security Commission Testing-80 guests
Auditory Learning Center Workshop (3 days)- 90 guests
Health Smart Worksite Wellness Training-35 guests
Together we LEAD Workshop-22 guests
Rotary Leadership Institute Training-90 guests

February 2006

1, 819 total guests
Economic Development Workshop-36 guests
NC Dept. of Labor Construction Forum for Workplace Safety-131 guests
NC Dept. of Corrections Workshop-27 guests
Science Olympiad-1,500 guests
Phi Beta Lambda Regional Meeting-60 guests
UNC Department of Social Work-65 guests

March 2006

3,484 total guests

NC State Lottery Commission (2 days)-150 guests

NCMATYC (3 days)- 450 guests

HUB Workshop-55 guests

National Guard Benefits Education Workshop-40 guests

NC State Law Enforcement Regional Testing-75 guests

Terrorism Conference-320 guests

Boy Scout Leadership Training-65 guests

NC State Treasurer Retirement Planning Conference-255 guests

Law Enforcement Conference (2 days)- 440 guests

NCACLEA (Security/Law Enforcement)-79 guests

State Math Contests (2 days)- 600 guests

NC Department of Labor Workshop-24 guests

Department of Corrections Training/Workshop (2 days)-600 guests

Blackhawk Down-Leadership Training Workshop for Police-EMS-235 guests

Community Colleges Business Managers Workshop-96 guests

April 2006

981 total guests

Worksite Wellness Program-35 guests

RBC Centura Financial Literacy Workshop-92 days)-151 guests

Girl Scout Meeting-15 guests

ACT Testing (2 days)-309 guests

Fuquay-Varina Police/EMS training-28 guests

Science Competition-125 guests

Independent Business Owners Workshop-74 guests

NC Community College President's Meeting-2 days-162 guests total

NC Community College Leaders meeting-82 guests

May 2006

632 total guests

Common Math Exams-520 guests

Boy Scout Leadership Training-66 guests

Guests from Russia studying Landscape Architecture-15

Energy Planning Workshop-31 guests

June 2006

2,800 total guests

Wake County Cooperative Extension Retreat - -66 guests

State Bureau of Investigations Workshop-5 days-60 guests total

Wake County Career Fair-452 guests

Fuquay-Varina Public School 4 year old graduation-620 guests

Tri-Sure Corporation training workshop-37 guests

Bullock/Williams Hair Salon Continuing Education (2 Days)-102 guests

NC Forestry Association workshop/training-83 guests

Gaming Industry Expo (2 days) 1, 380 guest

D. Overcome perceived isolation among certain college groups.

QEP Survey on the methods of communication that are most effective at Wake Technical Community College based on Staff and Faculty perceptions

Percentage Ranking:

Rank	Groupwise Email	School Calendar	Campus Cruiser	Inter-office Memo	News & Views Hard Copy	News & Views Online Copy	College Website	Word of Mouth	Bulletin Board Paper Copy	Camnet LCD Display	Meetings (Dept., Division, College)
1	88.6%	0.0%	1.4%	0.0%	0.9%	0.0%	1.8%	3.7%	0.9%	0.0%	2.7%
2	7.3%	27.3%	5.5%	11.4%	8.6%	2.3%	8.6%	8.2%	0.0%	0.0%	20.9%
3	3.7%	18.8%	6.4%	9.2%	16.1%	4.6%	11.0%	11.9%	1.8%	0.9%	15.6%
4	0.0%	10.9%	3.8%	16.6%	13.7%	3.8%	19.9%	11.8%	2.4%	0.5%	16.6%
5	0.5%	10.0%	6.6%	14.2%	17.1%	9.0%	14.7%	10.4%	3.8%	1.4%	12.3%
6	0.0%	9.2%	11.3%	14.4%	13.8%	5.6%	10.8%	14.4%	7.2%	2.6%	10.8%
7	0.0%	14.1%	14.1%	8.4%	8.9%	7.9%	14.7%	10.5%	8.9%	4.2%	8.4%
8	0.0%	4.9%	15.7%	13.0%	7.6%	8.6%	8.1%	11.9%	20.5%	6.5%	3.2%
9	0.0%	3.2%	10.2%	4.3%	4.8%	24.6%	7.5%	5.3%	21.4%	13.9%	4.8%
10	0.0%	1.1%	9.4%	1.1%	4.4%	17.2%	1.7%	7.8%	27.2%	26.7%	3.3%
11	1.1%	1.1%	14.0%	2.2%	7.3%	12.4%	0.6%	6.7%	6.7%	44.4%	3.4%

E. Improve services to the community

This is a list of businesses that have established partnerships with Wake Technical Community College during the 2005-2006 academic year in an effort to improve and broaden the college's services in Wake County.

PARTNERSHIPS

Continuing Education Basic Skills

The Arc of Wake County
Autism Services, Inc.
Bob Barker
Building Together Ministries
Capital Area JobLink Career Center
Capital Area JobLink Career Center-
Swinburne Agency
Capital Area Workforce Dev. Board

Capital Area Youth Council
Capital Community Action Network
Carolina Correctional Services, Inc.
Carolina Legal Assistance
Cary Christian Academy
CDS/Copymatic (United Cerebral Palsy)
Christ Episcopal Church/St. Saviour's
Christian Life Home
Church of Christ
City of Raleigh
Communities in Schools of Wake Co.
Community Partnerships, Inc.
Community Service Work Program
Dorothea Dix Hospital
Duke University ESL Certificate Prog.
East Coast Migrant Headstart
Eastern Wake Migrant Council
Educational & Community Health Org.
El Pueblo, Inc.
Employment Security Commission
First Presbyterian Church
Fred Smith Elementary School
Fuquay First United Methodist Church
Garner United Methodist Church
Girls Club of Wake County
Governor's Council for Hispanic Affairs
Governor's Office of Citizen Affairs
The Healing Place
Healthy Mothers – Healthy Babies
Highland United Methodist Church
Hispanic Family Center

Iglesia Bautista del Reyes
International Festival
International Visitors Council
Jobs Partnership of Raleigh
La Ley Radio Station
Life Experiences
Literacy Council of Wake County
Lutheran Family Services
Mayor's Committee for Persons with
Developmental Disabilities
Meredith College
Motheread, Inc.
MR/DD Services
NBC - 17 TV
NC Correctional Center for Women
NC Department of Corrections
NC Division of Services to the Blind
NC Literacy Resource Center
NC Society of Hispanic Professionals
NC State University
News & Observer/Newspapers in
Education
Que Pasa Spanish Newspaper
Raleigh Correctional Center for Women
Raleigh Rescue Mission
Raleigh Vocational Center
Rex Hospital
Rotary: Wake Forest, West Raleigh
SAS Institute Inc.
Senior Corps
Solectron, Inc.
Tammy Lynn Center
Time Warner, Inc.
Triangle United Way
UNC Law School
Vocational Rehabilitation
Volunteer Match
Wake AHEC
Wake Association of Volunteer Admin.
Wake Chapel Christian Church

Wake Correctional Center
Wake County Adult Probation & Parole
Wake County Detention Annex
Wake County Fire Department
Wake County Human Services
 Eastern Regional Center
 Garner Regional Ready to Learn
 Interagency Team
 Single Portal
 Southern Regional Center
 Work First
Wake County Job Developers Assoc.
Wake County Medical Center
Wake County Migrant Council
Wake County Police Department
Wake County Public Health Dept.

Wake County Public Libraries
Wake County Public Safety Center
Wake County Public Schools –
 Transition Program
 Community Schools
 Career Academy
Wake Enterprises – Fuquay-Varina
Wake Enterprises – Raleigh
Wake Medical Center
West Raleigh Rotary Club
Western White Plains United Methodist
 Church
Wiley Elementary School - Work First
YMCA: Garner Road
YMCA: Hargett Street

Evening Division

Baker Roofing
Eastern NC Plastics Technology Center
Euro-Matic Plastics Inc
Forestry Mutual Insurance
GE Mortgage
Invensys/Powerware
Motorcycle Safety Foundation
National Alternative Fuels Training
NC Appraisal Board
NC Banking Commission
NC Department of Transportation
NC Division of Air Quality
NC Division of Motor Vehicles
NC Electrical Board
NC Heating Contractor's Board
NC Home Inspector Licensure Board

NC Motorcycle Safety Education
 Program
NC Plumbing Contractor's Board
NC Real Estate Commission
NC State Board Refrigeration Examiners
NC State University
Progress Energy NC
RDU International Airport
REMAX Realty
Rex Hospital
State Employees Credit Union
Suntrust Bank
Town of Wake Forest
Triangle Apartment Association
Wake County Human Services
Wake County Public Schools
Brighton Manor

Senior Center Sites

Abbotswood Retirement Center
Atwater Resthomes
Biltmore
Blue Ridge Manor
Brian Center
Brighton Gardens

Britthaven
Capitol Towers
Cary Health and Rehab
Cary Rest Home
Cary Senior Center
Cary Total Life Center
Country Living Retirement

Creedmore Road Total Life Center
Eastern Wake Senior Center
Eastern Wake Total Life Center
Edenton St. United Methodist Church
Falls River Assisted Living
Forest Glen
Garner Rest Homes
Glenaire Nursing
Glenaire Retirement
Guardian Care of Zebulon
Hartsfields
Heartfield Assisted Living
Hillhaven Center – Wade Avenue
Hillhaven Center-Sunnybrook
Hillside
Independent Village
Integrated Health service
James Rest Home
Laurals of Forest Glenn
Lawndale Manor
Lichford Falls Health Care

Lichtford Falls Rehabilitation
Magnolia Glen
Manor House – Cary
Manorhouse
Mayview Convalescent
Meadowbrook Terrace
Meadowbrook Terrace North Raleigh
Northern Wake Senior Center
Northridge Center
Outlook Pointe

Business and Industry

American Eagle
American Management Association
American Payroll Association
Apex Chamber of Commerce BellSouth
Aqua Services Inc.
BellSouth
Berk Tec
Biogen-Idec
Blount Capital
Body Shop
Canadian Consulate

Parkway
Rex Adult Day Care
Rex Convalescent
Robin Wood Apartments
Rose Manor
Sheets Adult Day Care
South East Adult Day Care
Southern Wake Adult Day Care
Spring Arbor
Springmoor
Sunnybrook Healthcare
Sunrise
Unity Church Total Life Center
Universal Health Care
Wake Forest Rest Home
Wellington Nursing
Wendell Total Life Center
West Raleigh Total Life Center
Whitaker Glen
Whitaker Senior Center
Windsor Point
Woodland Terrace
Yaroughborough Villa

Cary Chamber of Commerce
Cary Economic Development Comm.
Catalyst Manufacturing Services
Caterpillar
Ceridian
Cigna
Cisco
Coastal Federal Credit Union
Con Agra Foods
Cooper Tools
Credit Suisse First Boston
Department of Human Services

Economic Development/NCSU
EMC
Employment Security Commission
Ericsson
Fuquay-Varina Chamber of Commerce
Fuquay-Varina Economic Development
Garner Chamber of Commerce
GlaxoSmithKline
Governor's Institute on Alcohol &
Substance
Greater Raleigh Chamber of Commerce
Healthways Inc.
Hi-Cone Illinois Tool Company
Hi Tech Fabrication
Holly Springs Chamber of Commerce
INC Research
International Brotherhood of Electrical
International Paper
Job Link Center Equipment
John Deere C & CE
John Deere Turf Care
Kellogg's Snacks
Knightdale Chamber of Commerce
Kruger Inc.
Lenovo
Lord Corporation
Lunch & Howard, PA
M-Systems
Morton Metalcraft
NC Department of Commerce
NC Department of Labor
NC Department of Revenue
NC Department of Transportation
NC Employment Security Commission
NC Hispanic Chamber of Commerce
NC State Industrial Extension Service

New Jersey Packaging Inc.
New Phoenix Aerospace
Nomaco
Nomacore
North Carolina State University
North Carolina World Trade Association
Pergo
Plumbers and Pipefitters Union 421
Professional Construction Estimators
Progress Energy
RDU Authority
Red Hat
SchoolDude.com
Siemens
SMT
Solectron
Southbend
Teradata
Time Warner Cable
Tipper Tie
Town of Cary
Tyco
US Department of Treasury-IRS
US Small Business Administration
Veolia Water Supply
Wake County Economic Development
Wake Forest Chamber of Commerce
Wake Medical Center
Wendell Chamber of Commerce
Women Business Owner's Network
Women's Center
World Trade Center of North Carolina
Zebulon Chamber of Commerce

Public Safety & Service Occupations

American Heart Association
Apex EMS
Apex Police Department
Bright Horizons
Carolina Correctional Services
Carolina Express Care
Cary Fire & EMS Department

Cary Police Department
Clayton Area EMS
Dietary Managers Association
Division of Parks & Recreation
Dorothea Dix Hospital
Dubois Center
Durham Fire & EMS Department

Durham Regional Hospital
Fairview Fire Department
Fuquay-Varina Fire Department
Garner Fire & EMS Department
General Service Corp.
I.E.H.A.
Johnston County EMS
Keeter Training
Knightdale Fire & Rescue Department
Mayview Convalescent Center
Morrisville Fire Department
National Swimming Pool Foundation
NC Department of Corrections.
NC Department of Labor
NC Department of Transportation
NC Division of Motor Vehicles
NC Division of Travel & Tourism
NC National Guard
NC State Highway Patrol
Office of the State Fire Marshall
Orange County EMS
Parkwood Fire & EMS
Raleigh Durham International Airport

Raleigh Parks and Recreation
Raleigh Pediatric Associates
Raleigh Police Department
Red Cross
Rex Hospital ED
Rolesville Fire & EMS Department
Six Forks Fire & EMS Department
Smithfield EMS
State Bureau of Investigations
Stoney Hill Fire Department
Sunnybrook Nursing Home
UNC Hospital Burn Unit
Upper Room Church
Wake County Public Safety
Wake Forest Police Department
Wake Medical Center
WakeMed Cath. Lab, CCU, Peds ED
Wendell Fire & EMS Department
Western Wake Fire Department
Western Wake Medical Hospital
Word of God Church
Zeublou EMS

Office of the President

Apex Chamber of Commerce
Capital Area Workforce Dev. Board
Cary Chamber of Commerce
Fuquay-Varina Chamber of Commerce
Garner Chamber of Commerce
Holly Springs Chamber of Commerce
Knightdale Chamber of Commerce
Morrisville Chamber of Commerce
NC Citizens for Business & Industry
NC Hispanic Chamber of Commerce
Raleigh Chamber of Commerce

SAS Institute
U.S. Chamber of Commerce
U.S. Small Business Administration
Wake County JobLink Center
Wake County Public Safety
Wake County Public Schools
Wake County SmartStart
Wake County Work First Steering
Wake Forest Chamber of Commerce
Wendell Chamber of Commerce
Zebulon Chamber of Commerce

Human Resources

Human Resources Roundtable Meeting

Curriculum Education

AAA Electrical, Inc.

Accurate Machine and Tool Co.

Adams, Craig (Dr.)
Aimet Technologies Inc.
American Research Institute
American Residential Services
Anderson Homes
Apex EMS
Apex High School
Arthur, Kevin (Dr.)
Athens High School
Atkins, Kevin (Dr.)
Battleground Restaurant Group
BE&K Engineering
Beavers, Johnathan (Dr.)
Benefield, Randal (Dr.)
Bland Landscaping
Blue Lizard
Blue Ridge Medical Group
Blue Ridge OB/GYN
Brantley, Frank (Dr.)
Bright Horizons
Brown, Josephine (Dr.)
Brown, Michelle (Dr.)
Bryant Durham Electric Company, Inc.
Buehler Motor Inc.
Capital Area Transit
Capital City Club
Capital Family Medicine
Capital Ford
Capital Pediatrics
Capital Physicians Group
Capitol ENT
Cardinal International Trucks
Cary Adult Medicine
Cary Chamber of Commerce
Cary EMS
Cary Healthcare Associates
Cary High School
Cary Police Department
Cary Urology
CAT Sanford
City of Oaks
Clancy & Theys Construction
Clayton Area Rescue and EMS
Clayton Internal Medicine
Closure Medical Corporation
Community Memorial Health Center

Cooper Kenworth
Costal Equipment Inc.
Covalence Plastics
Cree Inc.
Department of Air Quality DAQ)
Dewberry
Doctors Urgent Care
Dorothea Dix Hospital
Duke Health - Raleigh
Duke University Health Systems
Durham County EMS
Durham Radiology
East Carolina University
East Wake High School
Eastern NC Plastics Technology Center
Eastern Wake EMS
Elderkin, Cynthia (Dr.)
Elliot, Robert (Dr.)
Enloe High School
Environmental Systems Products Inc.
Faith Pediatrics
Family Medicine Center
Firestone/Bridgestone Tire & Service
Fisherman's Project
Food Bank of Central and Eastern NC
Frankie Lemmon Foundation
Fred Anderson Toyota
Fuquay Varina Chamber of Commerce
Fuquay Varina High School
Fuquay Varina, Town of
Gaines, Roy (Dr.)
Garner Business Alliance
Garner Chamber of Commerce
Garner EMS
Garner Family Physicians
Garner Magnet High School
Garner Police Department
General Contractors Assoc of Raleigh
Glaxo Smith Kline
Glenaire
Greater Raleigh Dental Hygienist
Association
Greenhope High School
Gregory Poole
Gurley, William (Dr.)
Hall, David (Dr.)

Hamby, Mike (Dr.)	NC Arthritis and Allergy Care
Hamrick, Steve (Dr.)	NC Association for Community
Healing Place (The)	Colleges Instructional Administrators
Hermann, Robert (Dr.)	NC Association of EMS Curriculum
Homebuilders Association of Raleigh- Wake County	Educators
Horwitz (Dr.)	NC Central University
Howell, Daniel (Dr.)	NC Dental Society
Hunter Engineering Company	NC Department of Agriculture
Hunter Industries	NC Department of Commerce
IBM	NC Department of Correction/Prisons
Iglhaut, Jeffrey (Dr.)	NC Department of Public Instruction
Independent Garage Owners (IGO)	NC Office of EMS
Interfaith Food Shuttle	NC Restaurant Association
Internal Medicine & Pediatrics	NC State University
Jeffries, Thomas (Dr.)	Nelson, Chancy (Dr.)
Jelokhani, Saba (Dr.)	Newcomb & Company
John Deere Construction and Forestry	Nomaco
John Deere Landscapes	Nomacorc
John Deere Turf Care	Nortel Networks
Johnson Controls, Inc.	Orange County Emergency Management
Johnson, Laree (Dr.)	Oyster, Gary (Dr.)
Kazmer, Paul (Dr.)	Parker, Raymond (Dr.)
Kelleher, Brian (Dr.)	Parrish (Dr.)
Kelly, Tom (Dr.)	Pearce, Brinkley, Cease and Lee
Kimley-Horn & Associates	Petty, Karen (Dr.)
Kinlaw, Delmar (Dr.)	Piedmont Air Conditioning
Knightdale High School	Piedmont Internal Medicine
Land, Herbert (Dr.)	Polhemus, Dave (Dr.)
Lawley, Christopher (Dr.)	Polyzen, Inc.
Leesville High School	Precision Machine Fabrication
Lowe's Home Improvement Warehouse	Prestonwood Country Club
MacCollie (Dr.)	Pretzer (Dr.)
Macon (Dr.)	Progress Energy
Maness, Franklin (Dr.)	R. W. Moore Equipment
Marriott	Raleigh Foot Center
Mayview Convalescent Center	Raleigh Lions Club
McCutchen (Dr.)	Raleigh OB/GYN
McMillian, William (Dr.)	Raleigh Pediatrics Association
Media Two	Raleigh Police Department
Middle Creek High School	Raleigh Radiology Associates, Inc.
Millbrook High School	Raleigh Urgent Care
Moran and Brooks (Drs)	Raleigh, City of
Morgan, Mark (Dr.)	Raleigh-Wake County Dental Society
Murray and Associates	Ralt and Partners
Naran, Paresh (Dr.)	Resources for Seniors, Inc
	Rex Health Care

Ritter, Kelly (Dr.)
Rolesville EMS
Rural Plumbing and Heating
Saia-Burgess Automotive
Sanderson High School
Saturn of Cary
Scruggs, Paul (Dr.)
Services Experts
Sheaffer, Christian (Dr.)
Siegel, Cheryl (Dr.)
Siemens
Six Forks Rescue
Smith, Wesley (Dr.)
Smithey, Shelby (Dr.)
Sony Ericsson
Southern Piping Company
Southlight Inc.
Sprint
Square D
Stanley, Bobbi (Dr.)
State Employees Credit Union
State Laboratory of Public Health
State Personnel Development Center
Sullivan's Steak House
Supportive Housing
Tech Electric Company, Inc.
Thomas Hutton Engineering
Triangle Gastroenterology
Triangle Hotel/Motel Association
Triangle Plastics
Tyco Electronics
Umicore Building Products
UNC Hospitals

Upton, Gerald (Dr.)
Vertical Solutions Inc.
Village Family Care
Virtual Heroes
Wake Co. Public Schools - CPET
Leadership
Wake Co. Public Schools – School to
Career
Wake County EMS
Wake County Human Services
Wake County Public Safety
Wake County Public School System
Wake Faculty Physicians
Wake Forest High School
Wake Health Services
Wake Internal Medicine
Wake Radiology Diagnostic Imaging
Wakefield High School
WakeMed Health & Hospitals
WakeMed-Doctors' Family Practice
Washington, Otis (Dr.)
Waste Industries
Wayne J. Griffin Electric
Weaver, Greg (Dr.)
Weener Plastics Packaging Group
Wiggs, Robert (Dr.)
Williamson, Robert (Dr.)
Wooten Company
Worldwide Environmental Products
Youth Education Achievement Center
Zarb, George (Dr.)
Zebulon Chamber of Commerce

Student Services

AAA Carolinas
Action Health Staffing
Advance Auto Parts
Adventure Landing
Airmakers HVAC

Ajinomoto USA
Alfred Williams
Allied Security
Alltel
Alphanumeric Systems

Alpha-Omega Health
American Airlines
American Kennel Club
American Social Health
Angus Barn
Apex Police Department
Apple Gold Inc.
Army National Guard
Ateb Inc.
Atlantic Hydraulics Inc
B&B Companies of NC
Battleground Restaurant Group
BB&T
Bellsouth
Berk-Tek
Biogen
Black & Decker
Black & Veatch
Bland Landscaping
Bobby Murray Chevrolet
Bobcat of Johnston County
Boddi Noell Enterprises
Bolton Corp
Bridgestone/Firestone Operations
Bright Horizons Family Solutions
Burt's Bees Inc.
Capital Ford
Capital Lincoln Mercury of Cary
Capitol Broadcasting
Carolina Coach Company
Carolina Hurricanes
Carolina Sunrock
Carolinas Health Care System
Cary Police Department
CDI Corp
Chapel Hill Police Department
City of Raleigh
City of Wilmington
Coco-Cola Bottling Company
CompuChem
Cooper Kenworth
Cracker Barrel Old Country Stores
Cree Inc.
Dewberry & Davis
Dorothea Dix Hospital
Duke Energy

Duke University Eye Center
Durham County EMS
Durham County Sheriff's Department
Durham Police Department
Durham Regional Hospital
Durham VA Hospital
East Carolina University
EDS
Enterprise Rent-A-Car
Federal Bureau of Prisons
Federal Medical Center
Fidelity Bank
First Citizens Bank
Fred Anderson Toyota
Garner EMS & Rescue
Glaxo Smith Kline
Gregory Poole
Guilford Mills
Hendrick Automotive Group
Herff-Jones
Hertz Equipment
Hillenmeyer Landscaping
Home Health and Hospice Care
IBM Corp
Interact
Interim Health Care
J.W. Burrese, Inc
John Deere Turf Care
Johnson Controls
Johnston Memorial Hospital
Kimley Horn & Associates
Kmart Corp
LabCorp
Logistic Leasing
Lowe's Home Improvement
Luck Stone
Maria Parham Hospital
Marriott International
Maxim Healthcare Services
McKim & Creed
Merant
Mitchell Distributing
Modern Woodmen of America
Morton Metalcraft
Mulkey Engineering
National Inst of Environmental Health

NC Automobile Dealers Association
NC Department of Labor
NC Dept. of Corrections
NC Dept. of Public Instruction
NC Dept. of Transportation
NC Division of Prisons
NC State Highway Patrol
NC State University
Nello Teer
Newport News Shipbuilding
News & Observer
Nomacore LLC
Novo Nordisk Pharmaceuticals
Novozymes
Omega World Travel
Oxford University Press
Piedmont Air Conditioning
Precision Steel Erectors
Precision Tune Auto Care
Primrose School
Progress Energy
Qualex
R.W. Moore Equipment
Raleigh Community Hospital
Raleigh East Designs
Raleigh Fire Department
Raleigh Police Department
RBC Centura
Red Hat
Research Triangle Institute
Revels Tractor
Rex Healthcare
RMF Engineering
Ryder Transportation
S & K Menswear
SAIA-Burgess
Sampson Regional Medical Center
SAS Institute
Schlumberger Science
Sears Industrial
Sprint
State Employees Credit Union

Static Control Components
Stock Building Supply
Sunbelt Rentals
Sungate Design Group
Swift Transport
Tekelec
The John R. McAdams Company
The Wooten Company
Thompson Automotive
Time Warner Cable
Tipper Tie
Titan Atlantic Group/Terracon Com.
Town of Garner
Travel Centers of America
Triad Mack Sales
Triangle Care
Triangle Transit Authority
True Blue Performance, Inc.
Tyco Electronics
UNC Health Care System
UNC-TV
Underwriters Labs
United Parcel Service
US Air Force
US Coast Guard
US Geological Survey
US Marine Corp
US Navy
W.E. Garrison Co
Waffle House
Wake County Government
Wake County Human Services
Wake County Public Schools
Wake Forest Police Department
Wake Medical Center
Waste Industries
Weaver Street Market
Whole Foods Market
Wyeth Vaccines
YMCA of the Greater Triangle
Zenith Pumps

