

## 2014 Critical Success Factors Eight Performance Measures for Accountability

### A. Basic Skills Student Progress

Percentage of students who progress as defined by an educational functioning level.

System Goal	System Baseline	Average College Percentage
51.2%	20.6%	41%

Wake Technical Community College		
Total Students	Completing Level	Percent Complete
4,836	1,706	35.1%

### B. GED Diploma Passing Rate

Percentage of students taking at least one GED test during a program year who receive a GED diploma during the program year.

Wake Technical Community College	System Goal	System Baseline	Average College Percentage
68.3%	82%	49.3%	71.7%

### C. Developmental Students Success Rate in College-Level English Courses

Percentage of previous developmental English and/or reading students who successfully complete a credit English course with a grade of "P", "C" or better upon the first attempt.

System Goal	System Baseline
74.9%	45.2%

Wake Technical Community College	# Students	# Success	% Successful			
			12-13	11-12	10-11	09-10
	921	476	51.7%	55%	55%	54%

### D. Developmental Student Success Rate in College-Level Math Courses

Percentage of previous developmental math students who successfully complete a credit math course with a "C" or better upon the first attempt.

System Goal  
75.4%

System Baseline  
47.5%

Wake Technical Community College	# Students	# Success	% Successful			
			12-13	11-12	10-11	09-10
	1,342	854	63.6%	64%	57%	62%

E. First Year Progression

Percentage of first-time fall credential-seeking students attempting at least twelve hours within their first academic year who successfully complete ("P", "C" or better) at least twelve of those hours.

System Goal  
74.6%

System Baseline  
53.2%

Wake Technical Community College	# Cohort	12 hrs attempted	12 hrs successfully completed	% Successful			
				12-13	11-12	10-11	09-10
	3,339	2,815	2,016	71.6%	67%	67%	50%

F. Curriculum Completion Rate

Percentage of first-time fall credential-seeking students who graduate, transfer, or are still enrolled with 36 hours after six years.

System Goal  
45.6%

System Baseline  
28.6%

Wake Technical Community College	# Cohort	% Graduates			
		2007	2006	2005	2004
	2,199	18%	16%	18%	18%

Wake Technical Community College	% Transfer, Not Graduate			
	2007	2006	2005	2004
	21%	20%	16%	19%

Wake Technical Community College	% Retained, Not Graduate or Transfer			
	2007	2006	2005	2004
	3%	3%	2%	3%

Wake Technical Community College	% Graduate, Transfer, or Retained			
	2007	2006	2005	2004
	42.2%	39%	38%	40%

G. Licensure and Certification Passing Rate

Aggregate institutional passing rate of first time test-takers on licensure and certification exams. Exams included in this measure are state mandated exams which candidates must pass before becoming active practitioners.

System Goal  
93.8%

System Baseline  
71.2%

2011 – 2012 Licensure and Certification Rate by Exam

BLET				
12 – 13	12 – 13	11 -12	10 - 11	09 - 10
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
48	90%	86%	95%	91%

Cosmetology				
12 – 13	12 – 13	11 – 12	10 – 11	09 – 10
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
25	84%	95%	NA	NA

Dental Hygiene				
12 – 13	12 – 13	11 – 12	10 – 11	09 – 10
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
11	82%	83%	100%	79%

Esthetician				
12 – 13	12 – 13	11 – 12	10 – 11	09 – 10
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
33	88%	83%	100%	90%

Massage & Body Work		
12 – 13	12 – 13	11 – 12
# Tested	% Passed	% Passed
17	100	NA

EMT				
12 – 13	12 – 13	11 – 12	10 – 11	09 – 10
#	%	%	%	% Passed
Tested	Passed	Passed	Passed	Passed
149	90%	90%	94%	92%

Radiography				
12 – 13	12 – 13	11 – 12	10 – 11	09 – 10
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
27	100%	100%	100%	100%

EMT - I				
12 – 13	12 – 13	11 – 12	10 – 11	09 – 10
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
**	**	83%	86%	92%

Registered Nursing				
12 – 13	12 – 13	11 – 12	10 – 11	09 – 10
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
133	89%	95%	90%	89%

EMT - P				
12 – 13	12 – 13	11 – 12	10 – 11	09 – 10
#	%	%	%	%
Tested	Passed	Passed	Passed	Passed
23	100%	100%	100%	100*

H. College Transfer Performance

Among community college associate degree completers and those who have completed 30 or more credit hours who transfer to a four-year university or college, the percentage who earn a GPA of 2.00 or better after two consecutive semesters within the academic year at the transfer institution.

Wake Technical Community College	30 or More Semester Hours		Associate Degree Recipients	
	Students	% ≥ 2.0	Students	% ≥ 2.0
	566	89%	314	92%

Wake Technical Community College	2011 – 2012 Totals			% ≥ 2.00	
	Students	# ≥ 2.0	% ≥ 2.0	10-11	09-10
	880	793	90.1%	92%	92%