

Quick Start Guide:

Wake Technical Community College

Academic and Student Support Services Assessment Workspace



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ACCESSING YOUR WORKSPACE

When you log in to your Taskstream account, you will be taken to your Taskstream homepage. Your home page will contain the office, department, or unit you are affiliated with, and a link to the Academic and Student Support Services Workspace that will be used to help manage and track data related to assessment and continuous improvement for that area. To start entering this data, click the Academic and Student Support Services Workspace link underneath your unit's name.

Training Area Training Academic and Student Support Services Unit	- select report -	▼ Go
Academic and Student Support Services Workspace >>		

STANDING REQUIREMENTS

General Information	When you open your workspace on your homepage, you will see this structure of the workspace on the left-hand side.
<u>Standing Requirements</u>	
 Mission Statement Learning Outcomes Operational Outcomes 	The Standing Requirements category will contain assessment data that will remain relatively steady over time, whereas the Annual Assessment Cycles will be completed anew each year.
2015-2016 Assessment Cycle	
Assessment Plan	
Assessment Findings	
Action Plan	
Status Report	
 <u>2016-2017 Assessment</u> <u>Cycle</u> 	
Assessment Plan	
Assessment Findings	
Action Plan	
Status Report	

MISSION STATEMENT



1. The Mission Statement requirement is the first in the structure where you'll be entering data. To begin working on it or any other requirement, click on its name from the workspace structure.

2. Click the green Check Out button in the upper right-hand corner of the screen to start entering data.

Content Log	Check Out T Share () Print D PDF Export to Word
♦ Mission Statement	Work not Started
 <u>Directions</u> <u>Review Method</u> 	

Note: All requirements in Taskstream's AMS platform use a Check Out / Check In system. To edit or add data to any requirement you will first need to check out that requirement, and other users will not be able to edit that requirement until you have first checked it back in.

3. When you click the Check Out button, the Edit button will appear on the far right. Click Edit to add your mission statement data.



Note: If content has already been added to the area, you will be able to add to and/or modify it.

4. Once you have entered the appropriate mission statement, click Submit.

🗞 Mission Statement	
Mission Statement Text: (Max. 7000 chars)	nter your mission statement in this space.]
	Cancel Submit
 Confirmation The Mission Statement has been updated. Return to Work Area 	5. Return to Workspace by clicking <u>Return to V</u> <u>Area</u> .

6. When you are finished, click Check In in the upper right-hand corner of the page that replaced the Check Out button. This will allow your colleagues to view the changes you made, and add content themselves.

Content	Log	🖉 Check In 🖉 Share 🛛 🖨 Print 🔁 PDF 🕮 Export to Word

7. After you click Check In, you will be prompted to document the changes you made to your requirement in the Revision History Log. Please enter a brief description of the content you entered while the requirement was checked out to you and click Submit Comment.



8. To access the history of all instances when a requirement was checked out and checked back in, along with any comments recorded in the Revision History Log, click the Log tab above the requirement title.



LEARNING OUTCOMES



1. When you are ready to enter your department's Learning Outcomes- what your students will know or be able to demonstrate through involvement with your unit- click on the name of the appropriate requirement from the workspace structure.

2. Click the green Check Out button in the upper right-hand corner of the screen to start entering data.

🛃 Check Out 🛛

3. Then, click the Create New Set button.



4. Enter a title for your Outcome Set and click Continue. You need not select the box stating that outcomes in other sets will need to be aligned to this one.

Create New Outcome Set	
Set Name:	Example Student Learning Outcome Set
Designate Alignment/Mapping Preference:	 Outcomes in <i>other</i> sets will need to be aligned to Outcomes in this set. (When checked, mapping will be allowed)
	Cancel

Example Student Learning Outcome Set
Reorder Edit Set Name/Properties Delete Set
Outcome
Create New Outcome

5. Once you return to the main page for this requirement, you can add an Outcome, by clicking the Create New Outcome button.

6. Enter a concise title for your outcome (max 140 characters) in the Outcome field, and an optional, more detailed description in the Description field. Click Continue when you are finished.

Create New Outcome	
Outcome: Max 140 characters	Learning Outcome 1 Use a concise descriptor here since this label is used in reports (e.g. Outcome 1.1 Civic Responsibility).
Description: Max 1000 characters	Enter a description of your Outcome here.
	Cancel Continue

7. You are prompted to add mapping (explained below), add another Outcome, or return to all Outcome Sets. Click "Back to all outcome sets" to view the Outcomes you have entered, and to map or align your outcomes to Service Goals. To do this, click the <u>Map</u> link next to the outcome you wish to map.

Outcome	Mapping	
Learning Outcome 1 🔍	No Mapping	[Map] [Edit] [Delete]
Enter a description of your Outcome here.		m I <u>M</u> a

Create New Mapping

8.

Click the Create New Mapping button.

9. Use the pull-down menu to select "Goal sets distributed to [Name of Your Area]" and click Go.

Directions: Select the set to which you would like to n	nap the Outcome:	
Learning Outcome 1 (part of Outcome) Enter a description of your Outcome here.		
Select category of set to map to:	Select Type of Set	60
Select Set:	Select Type of Set Goal sets distributed to Training Academic and Student Support Services Unit Outcome Sets in Training Academic and Student Support Services Unit	
	Outcome Sets in other organizational areas	

- 10. A second pull-down menu will appear. Search through the options for one of the nine owning areas for the Wake Tech Service Goals. They are:
 - a. Communications
 - b. Curriculum Education
 - c. Effectiveness and Innovation Services
 - d. Enrollment and Student Services
 - e. Facility Operations
 - f. Finance and Business Services
 - g. Human Resources
 - h. Information Technology Services
 - i. Workforce Continuing Education Services

Select category of set to	Outcome Sets in other organizational areas
map to:	Select Set from a Specific Organizational Area
Select Set:	 Sponsored Fregrams Strategic Innovations eLearning Support TEST AREA Enrollment and Student Services Admissions and Outreach Admission Records, International Admissions, Recruiting, & Testing Admissions and Campus Information, Career & College Promise HSC Admissions Advising Advising Advising and Success Counseling Student Orientation

11. Once you have selected an area, click Go.



12. Next, click the radio button next to the name of the set of Service Goals and click Continue.

13. Check the boxes next to the Goals which align with your Outcome and then click either Continue button.

Directions: Select the outcome within Enrollment and Student Services Goals to which to map Learning Outcome 1.			
Learning Outcome 1 (part of Outcome) ^Q Enter a description of your Outcome here.			
Enrollment and Student Services Goals Owned by Enrollment and Student Services	Cancel	Continue	
Outcome			
Outcome			
Goal 1: Promote and Support Whole Student Development			
Goal 2: Provide Quality Service			
Goal 3: Implement Sound Enrollment Management Strategies			
Goal 4: Positively Impact Student Retention and Completion Rates			
	Cancel	Continue	

You will now see the Service Goals aligned with your Learning Outcome. Please note that you can follow steps 7 – 13 above to map a Learning Outcome to multiple kinds of Service Goals.

Outcome	Mapping	
Learning Outcome 1 🔍	Enrollment and Student Services Goals: Goal 1: Promote and	[Map] [Edit] [Hide] [Delete]
Enter a description of your Outcome here.	Support Wh, Goal 3: Implement Sound Enroll	

15. Repeat these steps to add more Operational Outcomes and align them to your Service Goals.

Example Student Learning Outcome Set		(Outcomes)
Reorder Edit Set Name/Properties Remove Set		
Outcome		
Create New Outcome		
Outcome	Mapping	
Learning Outcome 1 🔍 Enter a description of your Outcome here.	Enrollment and Student Services Goals: Goal 1: Promote and Support Wh, Goal 3: Implement Sound Enroll	[Map] [Edit] [Hide] [Delete]
Learning Outcome 2 🔍 Enter a description of your Outcome here.	Curriculum Education Services Goals: Goal 2: Student Access, Goal 3: Program Quality	[Map] [Edit] [Hide] [Delete]

16. When you are finished, click the Check In button in the upper right-hand corner of the page, and enter a brief description of the changes you made in the Revision History Log.



OPERATIONAL OUTCOMES



17. When you are ready to enter your department's Operational Outcomes- outcomes related to the ongoing functioning and resource allocation of your department- click on the name of the appropriate requirement from the workspace structure.

18. Click the green Check Out button in the upper right-hand corner of the screen to start entering data.

19. Then, click the Create New Set button.



20. Enter a title for your Outcome Set and click Continue. You need not select the box stating that outcomes in other sets will need to be aligned to this one.

Create New Outcome Set		
Set Name:	Example Operational Outcome Set	
Designate Alignment/Mapping Preference:	e: Outcomes in <i>other</i> sets will need to be aligned to Outcomes in this set (When checked, mapping will be allowed)	
	Cancel	

Example Operational Outcome Set		
Reorder Edit Set Name/Properties Delete Set		
Outcome		
Create New Outcome		

21. Once you return to the main page for this requirement, you can add an Outcome, by clicking the Create New Outcome button.

22. Enter a concise title for your outcome (max 140 characters) in the Outcome field, and an optional, more detailed description in the Description field. Click Continue when you are finished.

Create New Outcome	
Outcome:	Operational Outcome 1
Max 140 characters	Use a concise descriptor here since this label is used in reports (e.g. Outcome 1.1 Civic Responsibility).
Description:	Enter a description of your Outcome here.
Max 1000 characters	
	Check Spelling Character Count
	Cancel Continue

- 23. You are prompted to add mapping (explained below), add another Outcome, or return to all Outcome Sets. Click "Back to all outcome sets" to view the Outcomes you have entered.
- 24. You can map or align your Operational Outcomes to your Service Goals by first clicking the Map link next to the outcome you wish to map.

Outcome	Mapping		
Learning Outcome 1 🔍	No Mapping	[Map] [Edit] [Delete]	
Enter a description of your Outcome here.		<u>ال Ma</u>	P.

Create New Mapping

25. Click the Create New Mapping button.

26. Use the pull-down menu to select "Outcome Sets in other organizational areas" and click Go.

Directions: Select the set to which you would like to map the Outcome:			
Operational Outcome 1 (part of Outcome) ^Q Enter a description of your Outcome here.			
Select category of set to map to:	Select Type of Set	Go	
Select Set:	Select Type of Set Goal sets distributed to Training Academic and Student Support Services Unit Outcome Sets in Training Academic and Student Support Services Unit		
	Outcome Sets in other organizational areas		

- 27. A second pull-down menu will appear. Search through the options for one of the nine owning areas for the Wake Tech Service Goals. They are:
 - a. Communications
 - b. Curriculum Education
 - c. Effectiveness and Innovation Services
 - d. Enrollment and Student Services
 - e. Facility Operations
 - f. Finance and Business Services
 - g. Human Resources
 - h. Information Technology Services
 - i. Workforce Continuing Education Services

Select category	Outcome Sets in other organizational areas
of set to map to:	Select Set from a Specific Organizational Area
	Select Set from a Specific Organizational Area
Select	Wake Technical Community College
Set:	» Office of the President
	» College Development and Foundation
	» Once of the Executive Vice President
	Contribution Education Services
	» Academic Success and Tran th on Resources
	» Disability Support Services
	» Early College High School
	» English As A Foreign Language
	» First Year Academy
	» Pre-Curriculum Department
	» Applied Engineering & lectinologies » Agricultural Systems Technology (AS) A60410(Entity Level:7, Academic, Assessed, Established: 2010-2011)
	» Air Conditioning Heating and Refrigeration Technology (AAS) A3510/(Entity Level 7, Academic, Assessed, Established 2010-2011)
	» Architectural Technology (AAS) A40100/Entity Level 7. Academic. Assessed. Established: 2010-2011)
	» Automotive Systems Technology (AAS) A60160(Entity Level:7, Academic, Assessed, Established: 2010-2011)
	» Biopharmaceutical Technology (AAS) A20180(Entity Level:7, Academic, Assessed, Established: 2010-2011)
	» Civil Engineering Technology (AAS) A40140(Entity Level:7, Academic, Assessed, Established: 2010-2011)



Directions: Select the set to which you would like to map the Outcome:

Operational Outcome 1 (part of Outcome) 🔍

Enter a description of your Outcome here.



29. Next, click the radio button next to the name of the set of Service Goals and click Continue.

30. Check the boxes next to the Goals which align with your Outcome and then click either Continue button.

Directions: Select the outcome within Curriculum Education Services Goals to which to map Operational Outcome 1.			
Ope Ente	erational Outcome 1 (part of Outcome) ^Q er a description of your Outcome here.		
Curriculum Education Services Goals Cancel Continue Owned by Curriculum Education Services Cancel Continue			
Outc	ome		
	Outcome		
1	Goal 1: Student Success Foster student success through retention and completion initiatives, align outcomes with employability and transfer, and create opportunities for multiple en	try and stop-out po	ints if feasible.
	Goal 2: Student Access Sustain course needs of existing student populations, increase course offerings to satisfy student request increases through multiple modes of delivery, and p student access.	rovide accessible r	naterials to ensure
Th	Goal 3: Program Quality		
		Cancel	Continue

 You will now see the Service Goals aligned with your Operational Outcome. Please note that you can follow steps 8 – 14 above to map an Operational Outcome to multiple kinds of Service Goals.

Outcome	Mapping	
Operational Outcome 1 🔍	Curriculum Education Services Goals: Goal 1: Student Success, Goal 3:	[Map] [Edit] [Delete]
Enter a description of your Outcome here.	Program Quality	

32. Repeat these steps to add more Operational Outcomes and align them to your Service Goals.

Example Operational Outcome Set		(Outcomes)
Reorder Edit Set Name/Properties Delete Set		
Outcome		
Create New Outcome		
Outcome	Mapping	
Operational Outcome 1 🔍 Enter a description of your Outcome here.	Curriculum Education Services Goals: Goal 1: Student Success, Goal 3: Program Quality	[<u>Map</u>] [Edit] [Delete]
Operational Outcome 2 Q	Effectiveness and Innovation Services Goals: Goal 2: Improve Processes	[<u>Map</u>] [<u>Edit</u>] [<u>Delete</u>]
Operational Outcome 2.0	Enrollment and Student Semices Coales Coal 2: Provide Quality Semic	
Enter a description of your Outcome here.	Goal 3: Implement Sound Enroll, Goal 4: Positively Impact Stud	[<u>Map</u>] [<u>Edit</u>] [<u>Delete</u>]

33. When you are finished, click the Check In button in the upper right-hand corner of the page, and enter a brief description of the changes you made in the Revision History Log.



ANNUAL ASSESSMENT REQUIREMENTS

Once you have documented your Standing Requirements, you may proceed to the cyclical assessment section represented by the category 2015-2016 Assessment Cycle to enter your assessment and continuous improvement data for that year.

ASSESSMENT PLAN



1. The first requirement in your Cyclical Assessment Cycle is for your Assessment Plan, where you identify which Outcomes you are going to assess, and the means by which you will assess them.

2. Click the green Check Out button in the upper right-hand corner of the screen to start entering data.

🖉 Check Out	l
	J

3. Click Create New Assessment Plan.

🗞 Assessment Plan	
 <u>Directions</u> <u>Review Method</u> 	
Create New Assessment Plan	Copy Existing Plan as Starting Point

NOTE: In future years, you will can click "Copy Existing Plan as a Starting Point" to make an editable copy of a previous year's Assessment Plan as a starting point.

\bigtriangledown	Outcomes and Measures
	Select Set

4. Click the Select Set button beneath the Outcomes and Measure bar.



6. Select the Outcome Set you wish to assess and click Continue.

Import Outcome Set		
Select an Existing Set in Training Workfoce Continuing Education Unit:	Example Operational Outcome Set (Operational Objectives & Outcomes)	[<u>View Set</u>]
	Example Student Learning Outcome Set (Learning Objectives & Outcomes)	[<u>View Set</u>]
	Cancel	

Note: You are able to pull in Outcome Sets from both your Learning Outcomes and your Operational Outcomes, but you must select one Set at a time. Repeat steps 3-5 above to select your second set.

7. Check the boxes next to the Outcomes you wish to assess and then click either "Accept and Return to Plan" button.

Accept and	Return to Plan Select Existing Set	𝔐 ∢ Show Desc 𝔐 ∢ Show Map	riptions ping
Include All?)	Example Operational Outcome Set	(Outcomes)
Remove Set			
Outcome			
	Outcome	Mapping	
Include? 🕨 🗹	Operational Outcome 1 🔍 Enter a description of your Outcome here.	Curriculum Education Services Goals: Goal 1: Student Success, Goal 3: Program Quality	[<u>Hide</u>]
Include? 🕨 🗹	Operational Outcome 2 🔍 Enter a description of your Outcome here.	Effectiveness and Innovation Services Goals: Goal 2: Improve Processes	[<u>Hide</u>]
Include?	Operational Outcome 3 Q Enter a description of your Outcome here.	Enrollment and Student Services Goals: Goal 2: Provide Quality Servic, Goal 3: Implement Sound Enroll, Goal 4: Positively Impact Stud	[<u>Hide</u>]
Accept and Retu	rm to Plan		

Example Operational Outcome Set	
Outcome	
Operational Outcome 1	No measures specified
Enter a description of your Outcome here.	
Add New Measure	
Operational Outcome	No measures specified

8. You will be returned to the main page for your Assessment Plan. To add an Assessment Method to an outcome, click the appropriate "Add New Measure" button.

9. You may then add the details of your Assessment Measure into the data entry screen. When you are finished, click Apply Changes.

Measure Information for: Outcome: Operational Outcome 1 (Enter a description of your Outcome here.) Define a measure for this outcome. Set a near term target that is attainable in this assessment cycle. If applicable, you may also set a long term target that represents the ideal outcome over multiple cycles. Once this measure is added, then you may add supporting attachments and links in the next step (from the main assessment plan screen). * Required Fields		
* Measure Title:	Example Measure: Survey	
Measure Type/Method:	Indirect - Survey	▼ @
Measure Level:	Institution	¥
Details/Description:	We will distribute a survey to individuals who use our department's services to report whether they are satisfied with our work.	
Acceptable Target:	At least 75% of respondents will indicate that they are satisfied with our work.	li di seconda di second
Data Collection Plan:	We will distribute this survey electronically in April 2016, and will report on responses in June 2016.	
Key/Responsible Personnel:	Dr. Goodman and Dr. Curtis are responsible for distributing this survey, synthesizing the report data, and entering it in <u>Taskstream</u> .	
	Check Spelling Cancel Apply Changes	

10. You can upload documents from your computer or link to online resources outside of Tasksteam to provide more information about your Measure by clicking "Add/Edit Attachments and Links" within that Measure.

Outcome		
Operational Outcome 1	Measure: Example Measure: Survey Institution level; Indirect - Survey	
Enter a description of your Outcome here. Details/Description: We will distribute a survey to individuals who use our department's services to report whether they a our work.		
	Acceptable Target: At least 75% of respondents will indicate that they are satisfied with our work. Data Collection Plan: We will distribute this survey electronically in April 2016, and will report on responses in June 2016.	
	Key/Responsible Personnel: Dr. Goodman and Dr. Curtis are responsible for distributing this survey, synthesizing the report data, and entering it in Taskstream.	
	Supporting Attachments: Add/Edit Attachments and Links	

- 11. You may repeat these steps to add additional Measures for this or other Outcomes. There is no limit to the number of Measures that can be associated to an Outcome.
- 12. When you are finished, click the Check In button in the upper right-hand corner of the page, and enter a brief description of the changes you made in the Revision History Log.



ASSESSMENT FINDINGS



1. Once you have gathered the results of your assessment data, you can document them in Taskstream in the Assessment Findings requirement.

2. Click the green Check Out button in the upper right-hand corner of the screen to start entering data.



3. Locate the appropriate Measure, and then click the Add Findings button to the right of it.



4. Enter the details of your results into the data entry screen. Click Submit when finished.

Findings for Example Measure: Survey Outcome: Operational Outcome 1 (Enter a description of Please enter the findings for this measure. * Required Fields	your Outcome here.)
* Summary of Findings:	70% of respondents indicated that they are satisfied with our work.
Conclusions Based on Data:	From feedback provided, we ascertained that respondents are happy with the quality of our work, but they wish we had more flexible schedules.
Acceptable Target Achievement:	At least 75% of respondents indicate they are satisfied with our work. Not Met Met Exceeded
	Cancel Check Spelling Submit

5. You will be returned to the main page for Assessment Findings. You can upload documents or link to online resources outside of Taskstream which substantiate your Findings by clicking the "Add/Edit Attachments and Links" button.

Outcome	
Operational Outcome 1 Enter a description of your Outcome here.	✓ Measure: Example Measure: Survey Institution level; Indirect - Survey
	Details/Description of Measure: We will distribute a survey to individuals who use our department's services to report whether they are satisfied with our work. Acceptable Target: At least 75% of respondents indicate they are satisfied with our work. Data Collection Plan: We will distribute this survey electronically in April 2016, and will report responses in June 2016. Key/Responsible Personnel: Dr. Goodman and Dr. Curtis are responsible for distributing this survey, synthesizing the report data, and entering it in Taskstream.
	Summary of Findings: 70% of respondents indicated that they are satisfied with our work. Results: Acceptable Target Achievement: Not Met Conclusions Based on Data: From feedback provided, we ascertained that respondents are happy with the quality of our work, but they wish we had more flexible schedules. Substantiating Evidence: Add/Edit Attachments and Links

6. At the bottom of the Assessment Findings area are sections where you can add optional Overall Reflection and/or Overall Recommendations Based on Findings by clicking the respective "Edit" buttons. These fields do not pertain to a single Measure's Findings, but are meant to contain reflective information about all Findings in an assessment cycle.

▼ Overall Reflection	
	Edit
No text specified	
▽ Overall Recommendations Based on Findings	
	Edit
No text specified	

7. When you are finished, click the Check In button in the upper right-hand corner of the page, and enter a brief description of the changes you made in the Revision History Log.



ACTION PLAN



1. When you are ready to document the continuous improvement initiatives you plan to enact based on your Findings, select the Action Plan requirement in your assessment cycle.

2. Click the green Check Out button in the upper right-hand corner of the screen to start entering data.



3. Then you may click the "Create New Operational Plan" button.

♦ Action Plan	
 <u>Directions</u> <u>Review Method</u> 	
Create New Operational Plan	Copy Existing Plan as Starting Point

NOTE: In future years, you will can click "Copy Existing Plan as a Starting Point" to make an editable copy of a previous year's action plan as a starting point.



4.

Click the Select Outcomes button under the Actions bar.



5. Click Select Existing Set.

6. Select the Outcome Set which will be driving your Actions and click Continue.

Import Outcome Set		
Select an Existing Set in Training Workfoce Continuing Education Unit:	Example Operational Outcome Set	[<u>View Set</u>]
	Example Student Learning Outcome Set (Learning Objectives & Outcomes)	[<u>View Set</u>]
	Cancel Continue	

Note: You are able to pull in Outcome Sets from both your Learning Outcomes and your Operational Outcomes, but you must select one Set at a time. Repeat steps 3-5 above to select your second set.

7. Check the boxes next to the Outcomes you wish to assess and then click either "Accept and Return to Plan" button.

Accept and	Return to Plan Select Existing Set	 ✓ Show De ✓ Show Ma 	scriptions pping
Include All? 🕨 🔲	Example Operational Outcome Set		(Outcomes)
Remove Set			
Outcome			
	Outcome	Mapping	
Include? 🕨 🗹	Operational Outcome 1 Q Enter a description of your Outcome here.	Wake Tech College Goals: Goal 3: Diverse Learning Needs, Goal 4: Resources, Goal1: Student Success	[<u>Hide</u>]
Include? 🕨 🗹	Operational Outcome 2 Q Enter a description of your Outcome here.	Wake Tech College Goals: Goal 3: Diverse Learning Needs, Goal 4: Resources, Goal 5: Community Services	[<u>Hide</u>]
Include? •	Operational Outcome 3 Q Enter a description of your Outcome here.	Wake Tech College Goals: Goal 5: Community Services, Goal1: Student Success	[<u>Hide]</u>
Accept and Retu	m to Plan		

	nal Outcome Set	
Outcome		8. You may now add an Action to each
Operational Outcome 1	No actions specified	Action button.
Enter a description of your Outcome here.		
Add New Action		-
Operational Outcome	No actions specified	

9. If that Outcome has any Assessment Findings associated with it, you may identify one or more of those Findings as the rationale or basis for your action item by checking the checkboxes next to one or more and clicking Continue.

Cancel	Continue »
All Findings for Outcome: Operational Outcome 1 @	Show Full Findings Details
2015-2016 Assessment Cycle: Assessment Plan & Assessment Findings	
Findings for Measure: Example Measure: Survey	
Summary of Findings: 70% of respondents indicated that they are satisfied with our work.	
Cancel	Continue »

10. Enter the details of your action items into the data entry screen.

Linked to Findings: Show Full Findings Details)	Findings for Example Measure: Survey (Assessment Plan and Assessment Findings; 2016-2017 Assessment Cycle) Summary of Findings: 70% of respondents indicated that they are satisfied with our work.
* Action Item Title:	Hire An Additional Staff Member
Action Plan Details:	To meet the high demand for our department's services, we would like to hire an additional staff member.
Key/Responsible Personnel:	Dr, Limon will oversee much of the work.
Budget request amount:	\$ 60000
Cancel Check Spelling	Import Action Apply Changes

11. You will be returned to the main page for the Action Plan. You can upload documents or link to online resources outside of Taskstream which provide more information about your Actions by clicking the "Add/Edit Attachments and Links" button.

Outcome	
Operational Outcome 1	Action: Hire An Additional Staff Member Add/Edit Findings Edit Remove
Enter a description of your Outcome here. Add New Action	This Action is associated with the following Findings Action Plan Details: To meet the high demand for our department's services, we would like to hire an additional staff member.
	Key/Responsible Personnel: Dr, Limon will oversee much of the work.
	Supporting Attachments: Add/Edit Attachments and Links

- 12. You may repeat these steps to add additional Actions for this or other Outcomes. There is no limit to the number of Actions that can be associated with an Outcome.
- 13. When you are finished, click the Check In button in the upper right-hand corner of the page, and enter a brief description of the changes you made in the Revision History Log.



STATUS REPORT



1. To document the Status of each of your actions, select the Status Report requirement of your assessment cycle.

2. Click the green Check Out button in the upper right-hand corner of the screen to start entering data.



3. Locate the appropriate Action and then click the Add Status button to the right of it.

Action: Hire An Additional Staff Member
 Action Plan Details: To meet the high demand for our department's services, we would like to hire an additional staff member.
 Key/Responsible Personnel: Dr, Limon will oversee much of the work.
 Budget request amount: \$60,000.00
 Status for Hire An Additional Staff Member
 No Status Added

4. Enter the details of your status into the data entry screen and click "Submit."

Status Report for Hire An Additional Staff Member Outcome: Operational Outcome 1 (Enter a description of	your Outcome here.)	
Enter information for each action defined in the operation * Required Fields	al plan.	
* Current Status:	In Progress 🔹	
Describe Implemented Actions:	As of the end of this academic year, we have posted a job description online and interviewed five promising candidates.	
Next Steps:	We would like to make a job offer to the best candidate in the next few days.	
	Cancel Check Spelling Submit	

5. You will be returned to the main page for your Status Report. You can upload documents or link to online resources outside of Taskstream which provide more information about the Status of your Action by clicking the "Add/Edit Attachments and Links" button.

Action: Hire An Additional Staff Member
Action Plan Details: To meet the high demand for our department's services, we would like to hire an additional staff member.
Key/Responsible Personnel: Dr, Limon will oversee much of the work.
Budget request amount: \$60,000.00
Status for Hire An Additional Staff Member
Current Status: In Progress
Describe Implemented Actions: As of the end of this academic year, we have posted a job description online an interviewed five promising candidates.
Next Steps: We would like to make a job offer to the best candidate in the next few days.
Substantiating Evidence: Add/Edit Attachments and Links

- 6. Repeat these steps to enter the Status for all Action items.
- 7. At the bottom of the Status Report area is a section where you have the option to add Evidence of Program Improvement by clicking the "Edit" button. This field does not pertain to a single Action's Status, but is meant to contain reflective information about all Statuses in an assessment cycle.

▼ Evidence of Program Improvement	
	Edit
No text specified	*

8. When you are finished, click the Check In button in the upper right-hand corner of the page, and enter a brief description of the changes you made in the Revision History Log.

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ADDITIONAL ASSESSMENT DOCUMENTATION (OPTIONAL)



1. If you would like to upload any additional documentation related to your unit's annual assessment and continuous improvement processes, select the Additional Assessment Documentation requirement of your assessment cycle. Please note that this step is optional, based on the needs of your specific unit.

2. Click the green Check Out button in the upper right-hand corner of the screen to start entering data.

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3. At the bottom of your page, you will see two buttons related to different types of content you can add to this area: Text & Image and Attachments.

Y To begin, select the type of content you would like to add	
Add: Text & Image 🕖 Attachments	

4. If you would like to include additional text-based narrative elements to your assessment cycle, click the Text & Image button. This will take you to a page similar to most word processing programs, including a formatting toolbar. Enter your narrative in the text area, and when you are finished, click either Save and Return button.

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- 5. If you would like to upload a document from your computer, click the Attachments button.
- 6. On the following page, click the Upload from Computer button.



7. A window will open. You can either drag and drop your files into the center of the window or click the Add Files button to search through your computer for one or more files that you would like to upload.

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- 8. Once you have selected all of the files you would like to upload, click Upload and Close.
- 9. All of your uploaded files will appear in the middle of your page. You can view them, edit their name, or delete them by clicking the appropriate buttons to the right. When you are finished, Click Save and Return.

Currently Attached Uploaded Files		
Sample document.docx	Word Document (Open XML)	View Edit Delete
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10. When you are finished, click the Check In button in the upper right-hand corner of the page, and enter a brief description of the changes you made in the Revision History Log.

GETTING HELP

If you require assistance with entering data in your workspace or other assistance, you can contact Taskstream at 800-311-5656 and press 2 for support or send an email to <u>help@taskstream.com</u>.